

# Union Residents Survey 2009

**Description:** Please provide access to Whit Hollis, Kim Clarcken, and Branden Dalley. Please create a new account for and allow access to Corey Headley cheadley@union.utah.edu.

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Please take a few minutes to complete the following survey so that we can improve the services offered in the Union.

*Required answers: 1 Allowed answers: 1*

Q1 How would you rate your customer service experience of the Union Services Desk?

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

*Required answers: 1 Allowed answers: 1*

Q2 What other services could the services desk provide?

[Code = 1] [TextBox]

*Required answers: 0 Allowed answers: 1*

Q3 How would you rate the custodial service of the Union?

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

*Required answers: 1 Allowed answers: 1*

Q4 What other services could the Union provide in order to make your office function more efficiently?

[Code = 1] [TextBox]

*Required answers: 0 Allowed answers: 1*

Q5 How would you rate the overall service of the Union Support Staff?

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

*Required answers: 1 Allowed answers: 1*

Q6 How would you rate your experience being a tenant in the University Union?

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q7 Do you have any additional comments or suggestions?

Yes (please explain) [Code = 1] [TextBox]

No [Code = 2]

Required answers: 1 Allowed answers: 1

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