Graduated Student Survey

Description: Graduated Student Survey - WEB - October 2005
Date Created: 10/19/2005 12:00:00 AM
Date Range: 10/19/2005 12:00:00 AM - 12/31/2007 11:45:00 PM

Page - 1

Thank you for taking the Registrar's Office survey. Your answers will be used to assess the quality of our services so that we can better assist students. Please note that when results of this survey are reviewed, your identity will remain confidential.

Required answers: 0   Allowed answers: 1

Q1 Which of the following degree(s) did you most recently earn from the University of Utah? (Check all that apply)

Bachelors *[Code = 1]*

Masters *[Code = 2]*

Doctorate *[Code = 3]*

Law *[Code = 4]*

Medicine *[Code = 5]*

Required answers: 1   Allowed answers: 5

Q2 Please indicate the term in which you graduated from the University of Utah:

Spring 2007 *[Code = 1]*

Fall 2006 *[Code = 2]*

Summer 2006 *[Code = 3]*

Spring 2006 *[Code = 4]*

Fall 2005 *[Code = 5]*

Summer 2005 *[Code = 6]*

Spring 2005 *[Code = 7]*

Fall 2004 *[Code = 8]*

Summer 2004 *[Code = 9]*

Spring 2004 *[Code = 10]*

Other *[Code = 11]*

Required answers: 1   Allowed answers: 1

Next Page: Sequential

Page - 2

Please indicate your level of satisfaction with each of the following ONLINE SERVICES:

Q3 Add/drop Classes

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q4 Change Password

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q5 File Repeated Class Petition

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q6 Elect CR/NC Option

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q7 Update Personal Information (address, phone, e-mail, etc.)

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q8 Access Grades

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q9 View Registration Dates

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q10 View Class Schedule

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q11 View Academic Summary

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q12 Generate DARS Report

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q13 Consult the Class Schedule/Student Handbook

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Please indicate your level of agreement with the following statements regarding your interaction (IN PERSON OR BY PHONE) with the Registrar's Office:

Q14 I received complete and accurate information in Registration.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q15 I received complete and accurate information in Graduation.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q16 I received complete and accurate information in Transcripts & Verification.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q17 Staff members were friendly and courteous in Registration.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q18 Staff members were friendly and courteous in Graduation.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q19 Staff members were friendly and courteous in Transcripts & Verification.

Strongly Agree *[Code = 5]*

Somewhat Agree *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Disagree *[Code = 2]*

Strongly Disagree *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q20 I was assisted promptly in Registration.
Strongly Agree *[Code = 5]*
Somewhat Agree *[Code = 4]*
Neutral *[Code = 3]*
Somewhat Disagree *[Code = 2]*
Strongly Disagree *[Code = 1]*
Service Not Used *[Code = 0]*
Required answers: 1   Allowed answers: 1

Q21 I was assisted promptly in Graduation.
Strongly Agree *[Code = 5]*
Somewhat Agree *[Code = 4]*
Neutral *[Code = 3]*
Somewhat Disagree *[Code = 2]*
Strongly Disagree *[Code = 1]*
Service Not Used *[Code = 0]*
Required answers: 1   Allowed answers: 1

Q22 I was assisted promptly in Transcripts & Verification.
Strongly Agree *[Code = 5]*
Somewhat Agree *[Code = 4]*
Neutral *[Code = 3]*
Somewhat Disagree *[Code = 2]*
Strongly Disagree *[Code = 1]*
Service Not Used *[Code = 0]*
Required answers: 1   Allowed answers: 1

Please indicate your level of satisfaction with the following INFORMATION offered through the Registrar's Office Website:

Q23 Academic calendars
Very Satisfied *[Code = 5]*
Somewhat Satisfied *[Code = 4]*
Neutral *[Code = 3]*
Somewhat Dissatisfied *[Code = 2]*
Very Dissatisfied *[Code = 1]*
Service Not Used *[Code = 0]*
Required answers: 1   Allowed answers: 1

Q24 Final exam schedules

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q25 Graduation/commencement information

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q26 Transcripts information

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q27 Student handbook

Very Satisfied *[Code = 5]*

Somewhat Satisfied *[Code = 4]*

Neutral *[Code = 3]*

Somewhat Dissatisfied *[Code = 2]*

Very Dissatisfied *[Code = 1]*

Service Not Used *[Code = 0]*

Required answers: 1   Allowed answers: 1

Q28 Registration policies
Very Satisfied *[Code = 5]*
Somewhat Satisfied *[Code = 4]*
Neutral *[Code = 3]*
Somewhat Dissatisfied *[Code = 2]*
Very Dissatisfied *[Code = 1]*
Service Not Used *[Code = 0]*
Required answers: 1   Allowed answers: 1

Next Page: Sequential

Page - 3

Q29 During the time you were enrolled at the University of Utah, how did your perceptions of the Registrar's Office change?
Definitely improved *[Code = 5]*
Somewhat improved *[Code = 4]*
Did not change *[Code = 3]*
Somewhat worsened *[Code = 2]*
Definitely worsened *[Code = 1]*
Required answers: 1   Allowed answers: 1

Q30 Please provide any additional comments or suggestions to improve the services offered by the Registrar's Office:
[Code = 1] [TextBox]
Required answers: 0   Allowed answers: 1

Next Page: Sequential