

Q1 Role on the Orientation Team:

New Ambassador[Code = 1]

Returning Ambassador[Code = 2]

Team Captain Ambassador[Code = 3]

Required answers: 1 Allowed answers: 1

Q2 I have been attending the University of Utah for _____ year(s).

1[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5+[Code = 5]

Required answers: 1 Allowed answers: 1

Q3 How many semesters have you served as an Int'l Student Ambassador for the International Center?

1[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5+[Code = 5]

Required answers: 1 Allowed answers: 1

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In reflecting upon your role with orientation, please indicate your level of agreement with the following statements:

Q4 I motivated and encouraged my fellow team members to do their best each day.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q5 I was committed to providing a welcoming and enriching experience for new students and their families.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q6 I followed through with my professional responsibilities in a timely manner.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

In reflecting upon your role with orientation, please indicate your level of agreement with the following statements:

Q7 I worked to resolve problems effectively, both as an individual and as a member of the team.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q8 I was comfortable handling constructive feedback concerning my actions and work.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q9 I knew how to resolve conflict in a responsible manner (including where to go or who to contact if a situation escalates beyond my comfort level).

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q10 I stayed calm under pressure.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q11 When plans changed unexpectedly, I was able to adapt quickly and perform at a high level.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q12 When a situation arose when I couldn't understand a person initially, I knew tools to use for effective communication.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

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Please indicate your current level of agreement with the following statements:

Q13 I understand culture shock and cultural issues that occur during the college years for international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q14 I take into account the ideas/feelings of other people even if they are different from my own

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Please indicate your current level of agreement with the following statements:

Q15 I reflect well on the University of Utah to new international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q16 I reflect well on the American college experience to new international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q17 I serve as an effective mentor to new students to facilitate their adjustment to the U and to the U.S.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q18 I effectively facilitate social connections among new international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q19 I understand the purpose of the International Center at the University of Utah.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q20 I have a basic knowledge of immigration regulations and University policies that are likely to affect international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q21 I feel confident in my knowledge of resources available on campus.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Please indicate your current level of agreement with the following statements:

Q22 I am comfortable explaining the Check-in process to an international student.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q23 I am comfortable explaining why the Immigration Presentation is mandatory for international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q24 I feel confident serving as a resource about the University to new international students.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q25 If I do not know the answer to a question, I know who to ask or where to go to find the answer.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q26 I have learned skills and knowledge that apply to other aspects of my current and future life.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

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Q27 My task(s) assignment during Document Check-in was: (Check all that apply)

Document Check-in Greeter[Code = 1]

Check-in Sheet/Address Update Tables[Code = 2]

Scanning table[Code = 3]

Verify Documents table[Code = 4]

Document Check-in (Computer Lab)[Code = 5]

Confirmation Table[Code = 6]

Computers[Code = 7]

Scanners[Code = 8]

Attendance/Work Authorization[Code = 9]

Greeting Table (Lobby)[Code = 10]

Directions (Corridor)[Code = 11]

Other (please specify)[Code = 12] [Textbox]

Not applicable[Code = 0]

Required answers: 1 Allowed answers: 12

Q28 Please indicate your level of agreement with the following statement:

I felt confident in my task assignments during Document Check-in.

Strongly Disagree[Code = 1]

2[Code = 2]

3 [Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q29 I have the following suggestion(s) to improve the Document Check-in process:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q30 My task assignment during the Immigration, Health & Safety Presentation was: (Check all that apply)

Door Monitor[Code = 1]

Attendance Tracking[Code = 2]

Escort students to academic advisors[Code = 3]

Class Registration[Code = 4]

Help student register in computer lab (Marriott 1735/1745)[Code = 5]

Other (please specify)[Code = 6] [Textbox]

Not applicable[Code = 0]

Required answers: 1 Allowed answers: 6

Q31 Please indicate your level of agreement with the following statement:

I felt confident in my task assignments during the Immigration, Health & Safety Presentation.

Strongly Disagree[Code = 1]

2[Code = 2]

3 [Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q32 I have the following suggestion(s) to improve the Immigration, Health & Safety and Advising process:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Please indicate your level of agreement with the following statements:

Q33 I felt confident in my task assignment during the International Student Welcome & Resource Fair.

Strongly Disagree[Code = 5]

2[Code = 4]

3[Code = 3]

4[Code = 2]

Strongly Agree[Code = 1]

Not applicable[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q34 I felt confident in my task assignment during the Community BBQ on Sunday, August 12th.

Strongly Disagree[Code = 5]

2[Code = 4]

3[Code = 3]

4[Code = 2]

Strongly Agree[Code = 1]

Not applicable[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q35 I enjoyed the food available to ambassadors during Orientation week.

Strongly Disagree[Code = 5]

2[Code = 4]

3[Code = 3]

4[Code = 2]

Strongly Agree[Code = 1]

Not applicable[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q36 Comments on the above questions and your role at Orientation:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q37 What ideas do you have to improve our social programming?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q38 In addition to English, I am fluent in the following language(s): (Check all that apply)

Arabic[Code = 1]

Brazilian[Code = 2]

Chinese[Code = 3]

Filipino[Code = 4]

French[Code = 5]

German[Code = 6]

Hindi[Code = 7]

Japanese[Code = 8]

Korean[Code = 9]

Lingala[Code = 10]

Malay[Code = 11]

Somali[Code = 12]

Spanish[Code = 13]

Swedish[Code = 14]

Other (please specify)[Code = 15] [Textbox]

None of the above[Code = 0]

Required answers: 1

Allowed answers: 16

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Q39 How often during Orientation did you use these languages to communicate with new students?

Never[Code = 1]

Rarely[Code = 2]

Sometimes[Code = 3]

Often[Code = 4]

Almost always[Code = 5]

Required answers: 1

Allowed answers: 1

Display if Q38='Arabic' OR Q38='Brazilian' OR Q38='Chinese' OR Q38='Filipino' OR Q38='French' OR Q38='German' OR Q38='Hindi' OR Q38='Japanese' OR Q38='Korean' OR Q38='Lingala' OR Q38='Malay' OR Q38='Somali' OR Q38='Spanish' OR Q38='Swedish' OR Q38='Other (please specify)'

Q40 In what ways did this impact the student's experience?

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

Display if Q38='Arabic' OR Q38='Brazilian' OR Q38='Chinese' OR Q38='Filipino' OR Q38='French' OR Q38='German' OR Q38='Hindi' OR Q38='Japanese' OR Q38='Korean' OR Q38='Lingala' OR Q38='Malay' OR Q38='Somali' OR Q38='Spanish' OR Q38='Swedish' OR Q38='Other (please specify)'

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In reflecting upon your current position as Team Captain, please indicate your current level of agreement with the following statements:

Q41 I am able to delegate tasks and trust my teammates will complete them.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1

Allowed answers: 1

Q42 I can effectively manage the components of event planning/coordination.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1

Allowed answers: 1

Q43 I see myself as a positive role model for new Orientation Ambassador Team members.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q44 I am contributing to Orientation Ambassador Team trainings, and activities at a level appropriate to my position on the team.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q45 I am comfortable sharing my ideas and opinions with professional staff, even when they are contrary to others' opinions.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q46 I see myself as a leader on the Ambassador Team.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q47 The training I received specific to Team Captains helped me feel more a part of the team.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q48 The training I received specific to Team Captains helped prepare me for my duties as a Team Captain.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q49 I prefer serving as a Team Captain Ambassador for a year, as oppose to one semester.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Q50 Serving as a Team Captain Ambassador for a year instead of a semester has been a benefit to my overall growth as a student leader.

Strongly Disagree[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

Strongly Agree[Code = 5]

Required answers: 1 Allowed answers: 1

Display if Q1='Team Captain Ambassador'

Q51 Please comment on your role as a Team Captain and the training you received:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q1='Team Captain Ambassador'

Q52 In what ways/aspects do you feel you are most successful in your role as an Ambassador?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q53 In what ways/aspects do you feel you are least successful in your role as an Ambassador?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q54 In what areas did you feel you needed additional training or support in order to prefer your tasks effectively?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q55 What did you expect to gain from participating in the Ambassador Program? How did you actual experience compare?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Q56 During training, the goal my group chose was:

Meet at least two students and remain in contact with them during the semester[Code = 1]

Learn how to greet people in three (3) different languages by the end of the week[Code = 2]

Help students get a good impression of the U by answering their questions during orientation and meet new people from

different countries during orientation week[Code = 3]

Meet ten (10) people from at least five (5) different countries and maintain a relationship with them throughout the semester[Code = 4]

Make at least five (5) friends from different continents or parts of the world for this fall semester[Code = 5]

Take five (5) students (hopefully from 5 different countries) to local events (cross-culture club activity and state fair/farmer's market)[Code = 6]

To be a positive welcome to America; we will measure the progress of the students adaptability and develop a success pattern; we will poll 25% of the students and follow their progress with e-mail and communication[Code = 7]

Create a relationship after the program ends and make at least five (5) actual friends to hang out with and five (5) languages and phrases within a week[Code = 8]

To hang out (during lunch) with an international student at least once a week and develop out-of-orientation contact/relationships with 6+ students[Code = 9]

Not applicable[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q57 What progress have you made on this goal so far?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q58 How could you adjust your goal to better fit the experience you had as an Ambassador?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q59 What were the most common questions you received from students during Orientation?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q60 From my point of view, incoming international students most enjoyed . . .

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q61 From my point of view, incoming international students most benefited from . . .

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Q62 Would you reapply as an Int'l Student Ambassador?

Yes (why?)[Code = 1] [Textbox]

No (why not?)[Code = 2] [Textbox]

Required answers: 1 Allowed answers: 1

Q63 Would you be interested in serving as an ambassador for one (1) academic year (fall & spring) if such an option was offered?

Very interested[Code = 5]

Somewhat interested[Code = 4]

Not sure[Code = 3]

Somewhat disinterested[Code = 2]

Very uninterested[Code = 1]

Required answers: 1 Allowed answers: 1

