

International Center Assessment 2009

Description: Please provide access to Beng Lay Kou BKou@sa.utah.edu (new account needed), Bill Barnhart and Anjali Hammond.

Date Created: 5/12/2009 2:55:38 PM

Date Range: 5/15/2009 12:00:00 AM - 6/13/2009 11:59:00 PM

Page - 1

Please take a few minutes to complete this survey. Your answers will be used to help us improve services and programs for international students at the University of Utah. This information will be confidential and will not be used to identify you in any manner.

Required answers: 1 Allowed answers: 1

Q1 Do you participate in any programs (clubs, activities) for international students on campus?

Yes [Code = 1]

No [Code = 2]

I am not aware of programs for international students on campus. [Code = 3]

Required answers: 1 Allowed answers: 1

Next Page: Sequential

Page - 2

Q2 In which programs for international students on campus do you participate/have participated? (Check all that apply)

Ambassador Program [Code = 1]

Cross-Culture Club [Code = 2]

Events in International Week [Code = 3]

Friendship Family Program [Code = 4]

International Cafe [Code = 5]

International Night [Code = 6]

International Student Council [Code = 7]

International Women's Association [Code = 8]

Language Exchange Program [Code = 9]

Other International Clubs (e.g., Korean, Indian) [Code = 10]

Other University Programs (e.g., ASUU, Bennion Center, LeaderShape) [Code = 11]

Required answers: 1 Allowed answers: 11

Q1='Yes'

Q3 How have you benefitted from your participation in these programs? (Check all that apply)

Gave me a sense of community [Code = 1]

Met new friends [Code = 2]

Helped me overcome homesick feelings [Code = 3]

Provided me with leadership opportunities [Code = 4]

Other (please specify) [Code = 5] [TextBox]

None of the above [Code = 6]

Required answers: 1 Allowed answers: 5

Q1='Yes'

Q4 How do you know about the programs available to International Students? (Check all that apply)

ISC list [Code = 1]

Word of mouth [Code = 2]

Other club e-mail lists [Code = 3]

My department [Code = 4]

Flyers or bulletin boards [Code = 5]

International Center (at Orientation, at the Center) [Code = 6]

Other (please specify) [Code = 7] [TextBox]

I do not know about programs available to international students. [Code = 8]

Required answers: 1 Allowed answers: 7

NOT Q1='I am not aware of programs for international students on campus.'

Q5 During the past 12 months, how many times have you sought assistance at the International Center in person, via phone, or via email?

Never - I have not contacted the International Center in the past 12 months. [Code = 1]

One time [Code = 2]

Two times [Code = 3]

Three times [Code = 4]

Four or more times [Code = 5]

Required answers: 1 Allowed answers: 1

Next Page: Sequential

Page - 3

NOT Q5='Never - I have not contacted the International Center in the past 12 months.'

Q6 What were the reasons for your visit(s)/call(s)/e-mail(s) with the International Center? (Check all that apply)

Visa issues [Code = 1]

I-20 issues (to have I-20 signed, to get new I-20, etc.) [Code = 2]

Address and/or telephone updates [Code = 3]

Work authorization letter [Code = 4]

Social security application questions [Code = 5]

Out of status/reinstatement questions [Code = 6]

Housing questions [Code = 7]

Campus activity information [Code = 8]

Help with personal issues [Code = 9]

Curricular Practical Training application/queries [Code = 10]

Optional Practical Training/Academic Training application/queries [Code = 11]

Other (please specify) [Code = 12] [TextBox]

Required answers: 1 Allowed answers: 12

We are always seeking ways to improve our services to international students. Think about the most recent time you contacted the International Center as you indicate your level of agreement with the following statements:

Q7 The International Center staff was friendly and welcoming.

Strongly agree [Code = 4]

Agree [Code = 3]

Disagree [Code = 2]

Strongly disagree [Code = 1]

No basis to judge [Code = 0]

Required answers: 1 Allowed answers: 1

Q8 The International Center staff was helpful in directing me to additional campus resources.

Strongly agree [Code = 4]

Agree [Code = 3]

Disagree [Code = 2]

Strongly disagree [Code = 1]

No basis to judge [Code = 0]

Required answers: 1 Allowed answers: 1

Q9 Was International Center staff knowledgeable about your issue or concern?

Yes [Code = 1]

Somewhat [Code = 2]

No [Code = 3]

Required answers: 1 Allowed answers: 1

Next Page: Sequential

Page - 4

Q10 Please indicate which area(s) you felt the International Center staff were not knowledgeable about: (Check all that apply)

Visa issues [Code = 1]

I-20 issues (to have I-20 signed, to get new I-20, etc.) [Code = 2]

Address and/or telephone updates [Code = 3]

Work authorization letter [Code = 4]

Social security application questions [Code = 5]

Out of status/reinstatement questions [Code = 6]

Housing questions [Code = 7]

Campus activity information [Code = 8]

Help with personal issues [Code = 9]

Curricular Practical Training application/queries [Code = 10]

Optional Practical Training/Academic Training application/queries [Code = 11]

Other (please specify) [Code = 12] [TextBox]

Required answers: 1 Allowed answers: 12

Q9='No'

Next Page: Sequential

Q11 What services and programs would you like the International Center to provide? (Check all that apply)

Advising appointments for personal matters [Code = 1]

Academic support workshops (tutoring, test anxiety, graduate student support group) [Code = 2]

More information on the International Center website [Code = 3]

Immigration updates via e-mail [Code = 4]

More career-related workshops [Code = 5]

More family-oriented activities [Code = 6]

Other (please specify) [Code = 7] [TextBox]

None of the above [Code = 8]

Required answers: 1 Allowed answers: 7

Q12 Please indicate your class standing at the U:

Freshman [Code = 1]

Sophomore [Code = 2]

Junior [Code = 3]

Senior [Code = 4]

Graduate/professional student [Code = 5]

J-1 Exchange Student [Code = 6]

Required answers: 1 Allowed answers: 1

Q13 How long have you been at the U?

Less than one semester [Code = 1]

One semester [Code = 2]

Two semesters or more [Code = 3]

Required answers: 1 Allowed answers: 1

Q14 What is your gender?

Male [Code = 1]

Female [Code = 2]

Other [Code = 3]

Required answers: 1 Allowed answers: 1

Q15 Please indicate the country or territory you are from:

Afghanistan [Code = 1]

Albania [Code = 2]

Algeria [Code = 3]

American Samoa [Code = 4]

Andorra [Code = 5]

Angola [Code = 6]

Anguilla [Code = 7]

Antarctica [Code = 8]

Antigua and Barbuda [Code = 9]

Argentina [Code = 10]

Armenia [Code = 11]

Aruba [Code = 12]

Ascension Island [Code = 13]

Australia [Code = 14]

Austria [Code = 15]

Azerbaijan [Code = 16]

Bahrain [Code = 17]

Bangladesh [Code = 18]

Barbados [Code = 19]

Belarus [Code = 20]

Belgium [Code = 21]

Belize [Code = 22]

Benin [Code = 23]

Bermuda [Code = 24]

Bhutan [Code = 25]

Bolivia [Code = 26]

Bosnia and Herzegovina [Code = 27]

Botswana [Code = 28]

Bouvet Island [Code = 29]

Brazil [Code = 30]

British Indian Ocean Territory [Code = 31]

Brunei [Code = 32]

Bulgaria [Code = 33]

Burkina Faso [Code = 34]

Burundi [Code = 35]

Cambodia [Code = 36]

Cameroon [Code = 37]

Canada [Code = 38]

Cape Verde [Code = 39]

Central African Republic [Code = 40]

Chad [Code = 41]

Channel Islands, Guernsey [Code = 42]

Channel Islands, Jersey [Code = 43]

Chile [Code = 44]

China [Code = 45]

Christmas Island [Code = 46]

Cocas (Keeling) Islands [Code = 47]

Colombia [Code = 48]

Comoros [Code = 49]

Congo [Code = 50]

Congo, Democratic Republic of [Code = 51]

Cook Islands [Code = 52]

Costa Rica [Code = 53]

Cote d'Ivoire [Code = 54]

Croatia [Code = 55]

Cuba [Code = 56]

Cyprus [Code = 57]

Czech Republic [Code = 58]

Denmark [Code = 59]

Djibouti [Code = 60]

Dominica [Code = 61]

Dominican Republic [Code = 62]

East Timor [Code = 63]

Ecuador [Code = 64]

Egypt [Code = 65]

El Salvador [Code = 66]

Equatorial Guinea [Code = 67]

Eritrea [Code = 68]

Estonia [Code = 69]

Ethiopia [Code = 70]

Falkland Islands [Code = 71]

Faroe Islands [Code = 72]

Fiji [Code = 73]

Finland [Code = 74]

France [Code = 75]

French Guiana [Code = 76]

French Polynesia [Code = 77]

French Southern Territories [Code = 78]

French, Metropolitan [Code = 79]

Gabon [Code = 80]

Gambia [Code = 81]

Georgia [Code = 82]

Germany [Code = 83]

Ghana [Code = 84]

Gibraltar [Code = 85]

Greece [Code = 86]

Greenland [Code = 87]

Grenada [Code = 88]

Guadeloupe [Code = 89]

Guam [Code = 90]

Guatemala [Code = 91]

Guinea [Code = 92]

Guinea-Bissau [Code = 93]

Guyana [Code = 94]

Haiti [Code = 95]

Heard and McDonald Islands [Code = 96]

Honduras [Code = 97]

Hong Kong [Code = 98]

Hungary [Code = 99]

Iceland [Code = 100]

India [Code = 101]

Indonesia [Code = 102]

Iran [Code = 103]

Iraq [Code = 104]

Ireland [Code = 105]

Isle of Man [Code = 106]

Israel [Code = 107]

Italy [Code = 108]

Jamaica [Code = 109]

Japan [Code = 110]

Jordan [Code = 111]

Kazakhstan [Code = 112]

Kenya [Code = 113]

Kiribati [Code = 114]

Korea, Democratic People's Republic of [Code = 115]

Korea, Republic of [Code = 116]

Kuwait [Code = 117]

Kyrgyzstan [Code = 118]

Laos [Code = 119]

Latvia [Code = 120]

Lebanon [Code = 121]

Lesotho [Code = 122]

Liberia [Code = 123]

Libyan Arab Jamahiriya [Code = 124]

Liechtenstein [Code = 125]

Lithuania [Code = 126]

Luxembourg [Code = 127]

Macao [Code = 128]

Macedonia [Code = 129]

Madagascar [Code = 130]

Malawi [Code = 131]

Malaysia [Code = 132]

Maldives [Code = 133]

Mali [Code = 134]

Malta [Code = 135]

Marshall Islands [Code = 136]

Martinique [Code = 137]

Mauritania [Code = 138]

Mauritius [Code = 139]

Mayotte [Code = 140]

Mexico [Code = 141]

Micronesia [Code = 142]

Moldova [Code = 143]

Monaco [Code = 144]

Mongolia [Code = 145]

Montserrat [Code = 146]

Morocco [Code = 147]

Mozambique [Code = 148]

Myanmar [Code = 149]

Namibia [Code = 150]

Nauru [Code = 151]

Nepal [Code = 152]

Netherlands [Code = 153]

Netherlands Antilles [Code = 154]

New Caledonia [Code = 155]

New Zealand [Code = 156]

Nicaragua [Code = 157]

Niger [Code = 158]

Nigeria [Code = 159]

Niue [Code = 160]

Norfolk Island [Code = 161]

Northern Mariana Islands [Code = 162]

Norway [Code = 163]

Oman [Code = 164]

Pakistan [Code = 165]

Palau [Code = 166]

Panama [Code = 167]

Papua New Guinea [Code = 168]

Paraguay [Code = 169]

Peru [Code = 170]

Philippines [Code = 171]

Pitcairn [Code = 172]

Poland [Code = 173]

Portugal [Code = 174]

Puerto Rico [Code = 175]

Qatar [Code = 176]

Reunion [Code = 177]

Romania [Code = 178]

Russia [Code = 179]

Rwanda [Code = 180]

Saint Kitts and Nevis [Code = 181]

Saint Lucia [Code = 182]

Saint Vincent and the Grenadines [Code = 183]

Samoa [Code = 184]

San Marino [Code = 185]

Sao Tome and Principe [Code = 186]

Saudi Arabia [Code = 187]

Senegal [Code = 188]

Serbia [Code = 189]

Seychelles [Code = 190]

Sierra Leone [Code = 191]

Singapore [Code = 192]

Slovakia [Code = 193]

Slovenia [Code = 194]

Solomon Islands [Code = 195]

Somalia [Code = 196]

South Africa [Code = 197]

South Georgia and the South Sandwich Islands [Code = 198]

Spain [Code = 199]

Sri Lanka [Code = 200]

St. Helena [Code = 201]

St. Pierre and Miquelon [Code = 202]

Sudan [Code = 203]

Suriname [Code = 204]

Svalbard and Jan Mayan Islands [Code = 205]

Swaziland [Code = 206]

Sweden [Code = 207]

Switzerland [Code = 208]

Syria [Code = 209]

Taiwan [Code = 210]
Tajikistan [Code = 211]
Tanzania [Code = 212]
Thailand [Code = 213]
The Bahamas [Code = 214]
The Cayman Islands [Code = 215]
Togo [Code = 216]
Tokelau [Code = 217]
Tonga [Code = 218]
Trinidad and Tobago [Code = 219]
Tunisia [Code = 220]
Turkey [Code = 221]
Turkmenistan [Code = 222]
Turks and Caicos Islands [Code = 223]
Tuvalu [Code = 224]
Uganda [Code = 225]
Ukraine [Code = 226]
United Arab Emirates [Code = 227]
United Kingdom [Code = 228]
United States of America [Code = 229]
United States Minor Outlying Islands [Code = 230]
Uruguay [Code = 231]
Uzbekistan [Code = 232]
Vanuatu [Code = 233]
Vatican City State [Code = 234]
Venezuela [Code = 235]
Vietnam [Code = 236]
Virgin Islands (British) [Code = 237]
Virgin Islands (US) [Code = 238]
Wallis and Futuna Islands [Code = 239]
Western Sahara [Code = 240]
Yemen [Code = 241]
Yugoslavia [Code = 242]
Zambia [Code = 243]
Zimbabwe [Code = 244]
Other/Not listed [Code = 245]

Required answers: 1 Allowed answers: 1

Next Page: Sequential

Q16 Please identify what other country or territory you are from:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q15='Other/Not listed'

Q17 What is your ethnic background? (Check all that apply)

African [Code = 1]

Arab/Middle Eastern [Code = 2]

Asian [Code = 3]

Indian [Code = 4]

Pacific Islander [Code = 5]

Caucasian [Code = 6]

Hispanic/Latina/o or Chicana/o [Code = 7]

Other [Code = 8]

Prefer not to answer [Code = 9]

Required answers: 1 Allowed answers: 8

Q18 Please provide any additional comments you have about your experience with the International Center:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Next Page: Sequential