

Thanks for taking the time to give your Community Advisor (CA)/Resident Advisor (RA) feedback. The Assistant Residential Education Coordinator and the Residential Education Coordinator in your area will use this feedback as they work to meet the needs of the community. Your feedback is vital as we work towards the mission of Housing & Residential Education.

Mission Statement: Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

Required answers: 0 Allowed answers: 0

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Q1 Which building do you live in?

Benchmark[Code = 1]

Chapel Glen[Code = 2]

Gateway Heights[Code = 3]

Sage Point[Code = 4]

Officers Circle[Code = 5]

Shoreline Ridge[Code = 6]

None of the above[Code = 7]

Required answers: 1 Allowed answers: 1

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Q2 Who is your RA? (If you are not sure, please indicate by floor/building.)

Name Deleted (820, 1st floor)[Code = 1]

Name Deleted (820, 2nd floor)[Code = 2]

Name Deleted (820, 3rd floor)[Code = 3]

Name Deleted (821, 1st floor)[Code = 4]

Name Deleted (821, 2nd floor)[Code = 5]

Name Deleted (821, 3rd floor)[Code = 6]

Name Deleted (822, 1st floor)[Code = 7]

Name Deleted (822, 2nd floor)[Code = 8]

Required answers: 1 Allowed answers: 1

Display if Q1='Benchmark'

Q3 Who is your RA? (If you are not sure, please indicate by floor/building.)

Name Deleted (802, 1st floor)[Code = 1]

Name Deleted (802, 2nd floor)[Code = 2]

Name Deleted (802, 3rd floor)[Code = 3]

Name Deleted (803, 1st floor)[Code = 4]

Name Deleted (803, 2nd floor)[Code = 5]

Name Deleted (803, 3rd floor)[Code = 6]

Name Deleted (804, 1st floor)[Code = 7]

Name Deleted (804, 2nd floor)[Code = 8]

Name Deleted (804, 3rd floor)[Code = 9]

Required answers: 1 Allowed answers: 1

Display if Q1='Chapel Glen'

Q4 Who is your RA? (If you are not sure, please indicate by floor/building.)

Name Deleted (806, 1st floor male)[Code = 1]

Name Deleted (806, 1st floor female)[Code = 2]

Name Deleted (806, 2nd floor male)[Code = 3]

Name Deleted (806, 2nd floor female)[Code = 4]

Name Deleted (807, 1st floor female)[Code = 5]

Name Deleted (807, 1st floor male)[Code = 6]

Name Deleted (807, 2nd floor female)[Code = 7]

Name Deleted (807, 2nd floor male)[Code = 8]

Required answers: 1 Allowed answers: 1

Display if Q1='Gateway Heights'

Q5 Who is your RA? (If you are not sure, please indicate by floor/building.)

Name Deleted (810, 1st floor)[Code = 1]

Name Deleted (810, 2nd floor)[Code = 2]

Name Deleted (810, 3rd floor)[Code = 3]

Name Deleted (811, 2nd floor)[Code = 4]

Name Deleted (811, 3rd floor)[Code = 5]

Name Deleted (811, 4th floor)[Code = 6]

Name Deleted (812, 1st floor)[Code = 7]

Name Deleted (812, 2nd floor)[Code = 8]

Name Deleted (812, Leadership in Service, 3rd floor)[Code = 9]

Name Deleted (812, Outdoor Leadership, 3rd floor)[Code = 10]

Name Deleted (813, 1st floor)[Code = 11]

Name Deleted (813, 2nd floor)[Code = 12]

Name Deleted (813, 3rd floor)[Code = 13]

Name Deleted (813, 4th floor)[Code = 14]

Name Deleted (814, 1st floor)[Code = 15]

Name Deleted (814, 2nd floor)[Code = 16]

Name Deleted (814, 3rd floor)[Code = 17]

Required answers: 1 Allowed answers: 1

Display if Q1='Sage Point'

Q6 Who is your RA? (If you are not sure, please indicate by floor/building.)

Name Deleted (606)[Code = 1]

Name Deleted (607)[Code = 2]

Name Deleted (608)[Code = 3]

Name Deleted (609)[Code = 4]

Name Deleted (610)[Code = 5]

Name Deleted (611)[Code = 6]

Name Deleted (612)[Code = 7]

Name Deleted (613)[Code = 8]

Name Deleted (614)[Code = 9]

Name Deleted (615)[Code = 10]

Required answers: 1 Allowed answers: 1

Display if Q1='Officers Circle'

Q7 Your CA evaluation will take place in February. At this time, we are seeking your feedback on a couple of current issues.

Who is your CA? (If you are not sure, please indicate by floor/building.)

Name Deleted (825)[Code = 1] (Go To Page 10)

Name Deleted (826)[Code = 2] (Go To Page 10)

Name Deleted (827)[Code = 3] (Go To Page 10)

Name Deleted (828)[Code = 4] (Go To Page 10)

Name Deleted (829)[Code = 5] (Go To Page 10)

Name Deleted (830)[Code = 6] (Go To Page 10)

Required answers: 1 Allowed answers: 1

Display if Q1='Shoreline Ridge'

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Academic Mentors

Please indicate your level of agreement with the following statements:

Q8 My academic mentor is knowledgeable about campus resources.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q9 My academic mentor makes an attempt to meet and interact with residents on my floor.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q10 My academic mentor offers programs that I feel are useful.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q11 My academic mentor sets a positive example regarding study habits and academic success.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Display if Q1='Gateway Heights'

Honors Living Learning Floor Assessment Questions

Please rate your level of satisfaction with the following:

Q12 Honors class scheduling process

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if NOT (Q3= Name Deleted (802, 2nd floor))

Q13 Variety of courses offered

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if NOT (Q3= Name Deleted (802, 2nd floor))

Q14 Being part of a living community with other honors students

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q15 Taking classes as part of a cohort/group

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if NOT (Q3= Name Deleted (802, 2nd floor))

Q16 Classroom experience in the Honors Center

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if NOT (Q3= Name Deleted (802, 2nd floor))

Display if Q3= Name Deleted (802, 2nd floor)' OR Q3= Name Deleted (802, 3rd floor)'

Please rate your level of satisfaction with the following:

Q17 Cornerstone professors

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q18 As part of the cornerstone class, the opportunity to connect with other learners both inside and outside of the classroom

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if Q3='Liberty Afeaki (802, 3rd floor)'

Q19 Please indicate your level of agreement with the following statement:

Expectations were clear about the Chapel Glen Living Learning floor opportunity.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

N/A[Code = 0]

Required answers: 1 Allowed answers: 1

Display if Q3= Name Deleted (802, 2nd floor)' OR Q3= Name Deleted (802, 3rd floor)'

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Q20 How did you learn about the Living Learning Floor? (Check all that apply)

Housing & Residential Education[Code = 1]

Student Recruitment and High School Services[Code = 2]

Honors Department[Code = 3]

Mail - letter[Code = 4]

Word of mouth[Code = 5]

Brochure[Code = 6]

Other (please specify)[Code = 7] [TextBox]

Required answers: 1 Allowed answers: 7

Display if Q3= Name Deleted (802, 2nd floor)' OR Q3= Name Deleted (802, 3rd floor)'

Q21 As an overall first-year student experience, would you recommend Honors Living Learning Floor to future incoming first-year students?

Yes[Code = 1]

No (please explain)[Code = 2] [TextBox]

Required answers: 1 Allowed answers: 1

Display if Q3= Name Deleted (802, 2nd floor)' OR Q3= Name Deleted (802, 3rd floor)'

Q22 How helpful was the content of the Cornerstone class to your transition to the university?

Very helpful[Code = 4]

Helpful[Code = 3]

Somewhat helpful[Code = 2]

Not helpful[Code = 1]

Required answers: 1

Allowed answers: 1

Display if Q3= Name Deleted (802, 3rd floor)'

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Resident Advisor's Performance

Please indicate your level of agreement with the following statements:

Q23 My RA is available to me when the majority of residents are available.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1

Allowed answers: 1

Q24 My RA has made an effort to get to know me as an individual.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1

Allowed answers: 1

Q25 My RA makes members of underrepresented groups feel comfortable, safe, and included in our community.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1

Allowed answers: 1

Q26 My RA plans activities that are inclusive of various races, ethnic groups, or sexual orientation.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1

Allowed answers: 1

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q28 I would feel comfortable taking an academic problem to my RA.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q29 I am satisfied with the current academic environment in my community (general study conditions, resident attitudes, academically-oriented programs).

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q30 My RA confronts inappropriate behaviors involving sensitive issues like racism, sexual harassment, and homophobia/heterosexism.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q31 My RA is open and receptive to varying points of view.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q32 My RA is respectful about information s/he learns about students.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q33 I would feel comfortable approaching my RA to discuss a personal problem.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q34 My RA encourages me to get involved in both the halls and on campus.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q35 My RA demonstrates knowledge about and encourages involvement in Area Council and the Residence Hall Association.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q36 My RA posts information and flyers.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q37 My RA is knowledgeable about campus resources and procedures.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q38 My RA helps to build community on the floor by planning at least two events each month.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q39 My RA seeks to understand the interests/needs of all the residents, and plans programs around those needs and interests.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Community Standards

Please indicate your level of agreement with the following statements:

Q40 My RA knows and consistently enforces the student conduct code and residence-hall policies.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q41 My RA encourages residents to confront one another and to work out roommate/floor issues.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q42 My RA lives by the policies s/he is asked to uphold.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q43 There is a positive sense of community on the floor.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Q44 The noise level of my community has been conducive to being able to sleep and study at appropriate times.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q45 There is a low level of vandalism on our floor / in our house.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q46 Please make two comments with regard to what your RA does well:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q47 Please make two suggestions on how your RA can improve his/her job performance:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

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Maintenance/Custodial

Remember: If you have a maintenance request, please go to <http://www.housing.utah.edu>.

Please indicate your level of agreement with the following statements:

Q48 The public facilities are kept sufficiently clean by the custodial staff.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q49 Maintenance requests in my room or in the community are completed in a timely manner.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Residence Hall Association

Please answer the following questions:

Q50 Have you heard of the Residence Hall Association (RHA)?

Yes[Code = 1]

No[Code = 2]

Required answers: 1

Allowed answers: 1

Q51 Do you know who your floor president is?

Yes[Code = 1]

No[Code = 2]

Required answers: 1

Allowed answers: 1

Please rank each of the following in order of importance and purpose of the Residence Hall Association (RHA)? (one (1) being most important)

Q52 Voice for residents

1 Most important[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5 Least important[Code = 5]

Required answers: 1

Allowed answers: 1

Q53 Programming (providing educational and social oriented activities)

1 Most important[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5 Least important[Code = 5]

Required answers: 1

Allowed answers: 1

Q54 Community Building with Heritage Commons

1 Most important[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5 Least important[Code = 5]

Required answers: 1

Allowed answers: 1

Q55 Advocate for all residents

1 Most important[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5 Least important[Code = 5]

Required answers: 1

Allowed answers: 1

Q56 Involvement opportunities

1 Most important[Code = 1]

2[Code = 2]

3[Code = 3]

4[Code = 4]

5 Least important[Code = 5]

Required answers: 1 Allowed answers: 1

Q57 What is the **primary** reason you don't attend the RHA programming events?

Advertising - unaware that the event is taking place[Code = 1]

Not interested in the type of event[Code = 2]

Date and time scheduling conflicts[Code = 3]

Other (please specify)[Code = 4] [TextBox]

NA - I attend RHA events[Code = 5]

Required answers: 1 Allowed answers: 1

Q58 Please select your top three (3) choices for programming options that you would be most interested in attending:

Outdoor events[Code = 1]

Educational programming (dialogues, lectures, etc.)[Code = 2]

Sporting oriented activities[Code = 3]

Movies[Code = 4]

Fine Arts (theatre, open mic night, music, coffee house, etc.)[Code = 5]

Other (please specify)[Code = 6] [TextBox]

Required answers: 1 Allowed answers: 3

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Please indicate your level of agreement with the following statements:

Through living in the residence halls . . .

Q59 I have been able to meet many people and have developed a social group.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q60 I have learned to live cooperatively with others.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q61 I have accessed campus resources that help me be academically successful.

Agree[Code = 3]
Disagree[Code = 2]
Strongly disagree[Code = 1]
<i>Required answers: 1 Allowed answers: 1</i>

Q62 I feel like I am getting the "college experience" that I anticipated.
Strongly agree[Code = 4]
Agree[Code = 3]
Disagree[Code = 2]
Strongly disagree[Code = 1]
<i>Required answers: 1 Allowed answers: 1</i>

Q63 Last year's survey results showed that students wanted expanded weekend hours of service. The Crimson Corner convenience store hours were expanded to address that need. Do the weekend hours now meet your need?

Yes[Code = 1]
No[Code = 2]
<i>Required answers: 1 Allowed answers: 1</i>

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Please rank order which would best meet your needs:

Q64 Dining room open by 9 a.m. on the weekends instead of 10 a.m.
1[Code = 1]
2[Code = 2]
3[Code = 3]
<i>Required answers: 1 Allowed answers: 1</i>

Q65 Dining room to remain open between 2 p.m. and 4 p.m. on the weekends with limited options
1[Code = 1]
2[Code = 2]
3[Code = 3]
<i>Required answers: 1 Allowed answers: 1</i>

Q66 Dining room to remain open from 8 p.m. to 10 p.m. on the weekends with limited options
1[Code = 1]
2[Code = 2]
3[Code = 3]
<i>Required answers: 1 Allowed answers: 1</i>

Display if Q63='No'

Housing & Residential Education will be investigating making adjustments to the meal plan structure in the future. Please rank your preference of the options below from 1 to 3. If you have other suggestions, please submit a suggestion on the Housing & Residential Education webpage, www.housing.utah.edu.

Q67 Option 1: The current meal plan structure and options

2 - Second choice[Code = 2]

3 - Third choice[Code = 3]

Required answers: 1 Allowed answers: 1

Q68 Option 2: A meal plan structure that would have a set number of meals over the semester instead of a number of meals per week (e.g., 100 meals per semester) WITHOUT the flex dollars or transferability options

1 - First choice[Code = 1]

2 - Second choice[Code = 2]

3 - Third choice[Code = 3]

Required answers: 1 Allowed answers: 1

Q69 Option 3: A meal plan structure that would have a set number of meals over the semester WITH either flex dollars or transferability options (This option would be more expensive than option 2.)

1 - First choice[Code = 1]

2 - Second choice[Code = 2]

3 - Third choice[Code = 3]

Required answers: 1 Allowed answers: 1

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Q70 Housing & Residential Education continues to work to explore recycling options for the residents. Please indicate which types of items you would be willing to recycle: (Check all that apply)

Paper[Code = 1]

Plastics[Code = 2]

Aluminum cans[Code = 3]

Other (please specify)[Code = 4] [TextBox]

I am not willing to recycle.[Code = 5]

Required answers: 1 Allowed answers: 5

Please rate your overall satisfaction with the services provided at the Peterson Heritage Center:

Q71 Information desk

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q72 Mail room

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q73 Which type of phone service do you primarily use?

Cell phone[Code = 1]

Telephone in my room[Code = 2]

Internet phone service[Code = 3]

Required answers: 1

Allowed answers: 1

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Q74 On average, how many times per week do you use the telephone in your room?

0-5[Code = 1]

6-10[Code = 2]

11-15[Code = 3]

16+[Code = 4]

Required answers: 1

Allowed answers: 1

Display if Q73='Telephone in my room'

We want your feedback and have developed a suggestion form to receive that feedback on the Housing & Residential website, www.housing.utah.edu. You can also enter maintenance requests on our website. Thank you for your time.

Required answers: 0

Allowed answers: 0

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