

Resident Satisfaction Survey 2013

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Thank you for taking the time to provide feedback regarding your experience living on campus! Housing & Residential Education (HRE) Staff will use your feedback as we work to better meet the needs of our students. By completing this survey, you will have the opportunity to give feedback and provide information regarding: your resident advisor or community manager, the housing office and staff, facilities, programming, the Residence Hall Association (RHA), Dining Services, and UTV. Upon completion of the survey, you will have the option to be entered into a prize drawing for an iPad mini, bookstore gift card, Dining Dollars, and other great prizes! If you choose to enter the drawing, the information you provide will not be linked with your survey responses in any way.

Mission Statement: Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

Required answers: 0 Allowed answers: 0

Q1 In which building do you live?

Benchmark[Code = 1]

Chapel Glen[Code = 2]

Downtown Commons[Code = 3]

Gateway Heights[Code = 4]

Marriott Honors Community[Code = 5]

Officers Circle[Code = 6]

Sage Point[Code = 7]

Shoreline Ridge[Code = 8]

Required answers: 1 Allowed answers: 1

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Q2 Who is your RA? (If you are not sure, please indicate by floor/building.)

Samantha Pannier (820, 1st floor)[Code = 1]

Jenna Matsumara (820, 2nd floor)[Code = 2]

Fermin Suarez (820, 3rd floor)[Code = 3]

Matthew Fagen (821, 1st floor)[Code = 4]

Chanon Homdee (821, 2nd floor)[Code = 5]

Sarah Hammer (821, 3rd floor)[Code = 6]

Ross Jensen (822, 1st floor)[Code = 7]

Emily Means (822, 2nd floor)[Code = 8]

Required answers: 1 Allowed answers: 1

Display if Q1='Benchmark'

Q3 Who is your RA? (If you are not sure, please indicate by floor/building.)

Casey Hunt (802, 1st floor)[Code = 1]

Judah Evangelista (802, 2nd floor) [Code = 2]

Erin Price (802, 3rd floor)[Code = 3]

Kate Starr (803, 1st floor)[Code = 4]

Eileen Mahoney (803, 2nd floor)[Code = 5]

Julie Beveridge (803, 3rd floor)[Code = 6]

Melissa Rouff (804, 1st floor)[Code = 7]

Felix Vivanco (804, 2nd floor)[Code = 8]

Kristine Savage (804, 3rd floor)[Code = 9]

Required answers: 1 Allowed answers: 1

Display if Q1='Chapel Glen'

Q4 Who is your RA? (If you are not sure, please indicate by floor/building.)

Kristopher Batty (806, 1st floor male)[Code = 1]

Natalie Spendlove (806, 1st floor female)[Code = 2]

Georgie Zamantakis (806, 2nd floor male)[Code = 3]

Sierra Pratt (806, 2nd floor female)[Code = 4]

Colin McNamara (807, 1st floor male)[Code = 5]

Margarita Ruiz Hernandez (807, 1st floor female)[Code = 6]

Tate Black (807, 2nd floor male)[Code = 7]

Camille Conerly (807, 2nd floor female)[Code = 8]

Required answers: 1 Allowed answers: 1

Display if Q1='Gateway Heights'

Q5 Who is your RA? (If you are not sure, please indicate by floor/building.)

Annah Frisch (810, 1st floor)[Code = 1]

Maxine Gavin (810, 2nd floor)[Code = 2]

Oliver Anderson (810, 3rd floor)[Code = 3]

Jonathan Sanderson (811, 2nd floor)[Code = 4]

Sara Tovar (811, 3rd floor)[Code = 5]

Kelsey Kachnik (811, 4th floor)[Code = 6]

Elliot Hodson (812, 1st floor)[Code = 7]

Jaimi Walker (812, 2nd floor)[Code = 8]

Caitlyn Lee (812, 3rd floor)[Code = 9]

No RA at this time (813 Green Sustainability 1st floor)[Code = 10]

Jessica Gager (813, Go Global 1st floor)[Code = 11]

Jessica Loveland (813, 1st Year Honors 2nd floor)[Code = 12]

Jacqueline Rodriguez (813, Undergraduate Research, 2nd floor)[Code = 13]

Mercedes Fritzley (813, Outdoor Leadership 3rd floor)[Code = 14]

Gregory Neff (813, Signature Leadership 3rd floor)[Code = 15]

Spencer Ogden (813, Engineering 4th floor)[Code = 16]

Nolan Ostberg (813, Engineering 4th floor)[Code = 17]

Cindy Chen (814, 1st floor)[Code = 18]

Hema Mohammed (814, 2nd floor)[Code = 19]

McKai Wood (814, 3rd floor)[Code = 20]

Required answers: 1 Allowed answers: 1

Display if Q1='Sage Point'

Q6 Who is your RA? (If you are not sure, please indicate by floor/building.)

Marissa Record (606)[Code = 1]

Hans Heath (607)[Code = 2]

Emily Glende (608)[Code = 3]

Kaylee Fernandes (609)[Code = 4]

Adam Jones (610)[Code = 5]

Erika Hancock (611)[Code = 6]

Laramie Riggs (612)[Code = 7]

Frederick Sudbury (613)[Code = 8]

Peter Bergeson (614)[Code = 9]

Brittany Lo (615)[Code = 10]

Required answers: 1

Allowed answers: 1

Display if Q1='Officers Circle'

Q7 Who is your RA? (If you are not sure, please indicate by floor/building.)

Ashley Bailey (825)[Code = 1]

Brittany Thurgood (826)[Code = 2]

Tyler Payne (827)[Code = 3]

Malyne Cottam (827)[Code = 4]

Connor Butterfield (828)[Code = 5]

Jackie Bafford (828)[Code = 6]

Nate Kester (829)[Code = 7]

Ketevan Amirkhanashvili (829)[Code = 8]

John Wright (830)[Code = 9]

Priyanka Parekh (830)[Code = 10]

Required answers: 1

Allowed answers: 1

Display if Q1='Shoreline Ridge'

Q8 Who is your RA? (If you are not sure, please indicate by floor/building.)

Rosie Neville (1st Floor, First Year South)[Code = 1]

Aria Irani (2nd Floor, Business South & West)[Code = 2]

Vishnu Reddy (3rd Floor, Engineering South & West)[Code = 3]

Sena Belgard (4th Floor, Upper Division South & West)[Code = 4]

Shahara Tiatia (5th Floor, Upper Division South & West)[Code = 5]

Kallie Bracken (2nd/3rd Floors, CORE North)[Code = 6]

Max Stiefel (4th/5th Floors, First Year North)[Code = 7]

Required answers: 1

Allowed answers: 1

Display if Q1='Marriott Honors Community'

Q9 Who is your Community Manager (CM) at Downtown Commons?

Katie Hobbs (Downtown 1)[Code = 1]

Nomani Satuala (Downtown 2)[Code = 2]

Required answers: 1

Allowed answers: 1

Display if Q1='Downtown Commons'

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Display if NOT Q5='No RA at this time (813 Green Sustainability 1st floor)'

Resident Advisor's/Community Manager's Performance

Resident Advisors (RAs) and Community Managers (CMs) serve on each floor to facilitate a cooperative, considerate group living environments and to promote learning in the floor/house/building community.

Please indicate your level of agreement with the following statements:

Q10 My RA/CM has made an effort to get to know me as an individual.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q11 My RA/CM is available during their posted community hours.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q12 My RA/CM's community hours are convenient for my schedule.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q13 There is a positive sense of community on my floor and/or in my house/building which includes the use of visual decoration and postings.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q14 My RA/CM seeks to understand the interests and needs of all the residents and plans programs around those interests and needs.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q15 My RA/CM has advertised and brought residents to at least one social justice program per month.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q16 My RA/CM makes members of underrepresented groups feel comfortable, safe, and like valued members in the community.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q17 My RA/CM has developed at least one program for my community.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q18 My RA/CM encourages me to get involved on my floor and/or in my house/building and on campus.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q19 My RA/CM demonstrates knowledge about and encourages involvement in the Residence Hall Association committees (RHA).

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q20 I feel my RA/CM devotes adequate time to the community.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q21 I am satisfied with the current academic environment in my community (general study conditions, resident

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q22 The noise level of my community has been conducive to being able to sleep and study at appropriate times.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q23 My RA confronts inappropriate behaviors involving sensitive issues like racism, sexual harassment, and homophobia/heterosexism.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q24 My RA/CM keeps information they learn about residents private.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q25 I would feel comfortable approaching my RA/CM to discuss a personal concern.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q26 My RA/CM is knowledgeable about campus resources and procedures.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q27 My RA/CM knows and consistently enforces the student code of conduct and resident hall policies.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q28 My RA/CM encourages residents to talk with each other to work out roommate/floor issues and supports them in the process.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q29 My RA/CM lives by the policies they are asked to uphold.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q30 Please make two comments with regard to what your RA/CM does well:

1.[Code = 1] [Textbox]

2.[Code = 2] [Textbox]

Required answers: 0 Allowed answers: 2

Q31 Please make two suggestions on how your RA/CM can improve his/her job performance:

1.[Code = 1] [Textbox]

2.[Code = 2] [Textbox]

Required answers: 0 Allowed answers: 2

Q32 Is there any other information you would like to provide regarding your community experience and/or your RA/CM?
(Please be specific)

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Please indicate your level of agreement with the following statements:

Through living in the residence halls . . .

Q33 I have been able to meet many people and have developed a social group.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]
Disagree[Code = 2] [Numeric Value = 2]
Strongly disagree[Code = 1] [Numeric Value = 1]
<i>Required answers: 1 Allowed answers: 1</i>

Q34 I have learned to live cooperatively with others.
Strongly agree[Code = 4] [Numeric Value = 4]
Agree[Code = 3] [Numeric Value = 3]
Disagree[Code = 2] [Numeric Value = 2]
Strongly disagree[Code = 1] [Numeric Value = 1]
<i>Required answers: 1 Allowed answers: 1</i>

Q35 I have accessed campus resources that have helped me be academically successful.
Strongly agree[Code = 4] [Numeric Value = 4]
Agree[Code = 3] [Numeric Value = 3]
Disagree[Code = 2] [Numeric Value = 2]
Strongly disagree[Code = 1] [Numeric Value = 1]
<i>Required answers: 1 Allowed answers: 1</i>

Q36 I feel like I am getting the "college experience" that I anticipated.
Strongly agree[Code = 4] [Numeric Value = 4]
Agree[Code = 3] [Numeric Value = 3]
Disagree[Code = 2] [Numeric Value = 2]
Strongly disagree[Code = 1] [Numeric Value = 1]
<i>Required answers: 1 Allowed answers: 1</i>

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Q37 Please explain why you are getting the college experience you anticipated:
[Code = 1] [Textbox]
<i>Required answers: 0 Allowed answers: 1</i>
Display if Q36='Strongly agree' OR Q36='Agree'

Q38 Please explain why you are not getting the college experience you anticipated:
[Code = 1] [Textbox]
<i>Required answers: 0 Allowed answers: 1</i>
Display if Q36='Disagree' OR Q36='Strongly disagree'

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The Residence Hall Association (RHA) is a student organization composed of all Heritage Commons and Marriott Honors Community residents for the purpose of providing a safe, enjoyable, and productive environment for all. Students can get involved by being a part of one of RHA's boards: Programming, Social Justice, First Year, Apartment, Honors, Marketing and Outreach, and Sustainability. RHA hosts numerous events throughout the year including Wal-Mart Event, Outdoor Movie, Club HC, Hike to the U/ Living Room, Power Down November, etc.

The RHA Office is located in back of the Peterson Heritage Center at the top of the stairs on the 2nd floor. Come in any time for information about how to get involved with RHA.

Phone: 801-587-0866
Email: rha@housing.utah.edu
Facebook: [UtahRHA](#)
Website: <http://housing.utah.edu/life/rha.php>

Required answers: 0 Allowed answers: 0

Q39 Which type of program/event would you **most** like to attend? (Check all that apply)

Leadership training[Code = 1]

Entertainment[Code = 2]

Informational[Code = 3]

Social[Code = 4]

Community/Campus Service[Code = 5]

Other (please specify)[Code = 6] [Textbox]

Required answers: 1 Allowed answers: 6

Q40 RHA works to give residence hall students a voice on campus-what issues would you like RHA to focus on?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Late Night with HRE Programming Assistants plan events for residents on Thursday, Friday, and/or Saturday nights. Events typically include karaoke and sushi, carnivals, craft nights, football viewing parties, Colorific tie-dying party, and more.

Email: latenight@housing.utah.edu
Facebook: [LateNightwithHRE](#)
Website: <http://housing.utah.edu/life/LateNight.php>

Required answers: 0 Allowed answers: 0

Q41 Have you ever attended an event put on by the Late Night Programming Assistants?

Yes[Code = 1]

No[Code = 2]

I don't know[Code = 3]

Required answers: 1 Allowed answers: 1

Q42 Of the reasons below, which would influence you to attend a Late Night event/program? (Check all that apply)

Convenient location[Code = 1]

Friends attending[Code = 2]

Program topic[Code = 3]

Other (please specify)[Code = 4] [Textbox]

Required answers: 1 Allowed answers: 4

Q43 What time would you like to see events/programs happen in the Peterson Heritage Center on Thursday, Friday and Saturday nights?

8 p.m. - 10 p.m.[Code = 1]

9 p.m. - 11 p.m.[Code = 2]

10 p.m. - 12 a.m.[Code = 3]

Required answers: 1 Allowed answers: 1

Q44 What types of events/programs would you attend at the PHC on Thursday, Friday or Saturday nights?

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

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Q45 How would you like to be notified of RHA and/or Late Night events/programs? (Check all that apply)

Email/UMail [Code = 1]

Newsletter/bulletin [Code = 2]

Poster/flyer [Code = 3]

Social media (Facebook or Twitter) [Code = 4]

Student newspaper [Code = 5]

Table tent [Code = 6]

Text message [Code = 7]

Word of mouth [Code = 8]

Other (please explain) [Code = 9] [Textbox]

Required answers: 1

Allowed answers: 9

Q46 Would you be interested in signing up for a text messaging service for notification about upcoming RHA and/or Late Night events/programs? There is no fee to join the service, but your cell phone carrier rates would apply.

Yes [Code = 1]

No [Code = 2]

Required answers: 1

Allowed answers: 1

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The Social Justice Advocates (SJAs) create programs and engage residents in dialogue around diverse subjects ranging from race, ethnicity, class, gender, sexual orientation, religion, age, size, ability, and a variety of other issues. They strive to create a residential environment that values and celebrates everyone. SJA programs have included: Skin Deep, Ute Pride and Cultural Awareness, Refugees in Utah, Your Staff & Their Stories, Gender Blender, Dance: A Cultural Showcase, and Fashion Redway: A Cultural Fashion Show.

The SJAs and Equity Office is located in the lower level of Benchmark 820. Come visit anytime.

Email: socialjustice@housing.utah.edu

Facebook: [Social Justice Advocates at the U](#)

Website: <http://housing.utah.edu/life/Equity-Office.php>

Required answers: 0

Allowed answers: 0

Q47 Social Justice Programming:

Have you attended an event planned by the Social Justice Advocates?

Yes [Code = 1]

No [Code = 2]

I do not know what a Social Justice Advocate is [Code = 0] [N/A]

Required answers: 1

Allowed answers: 1

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Q48 Did you learn something new by attending a social justice advocate program?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q47='Yes'

Q49 What issues of social justice and diversity should we focus on this year?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Campus Involvement & Signature Experience

Many residence hall students are involved on campus. Please tell us about your campus involvement.

Q50 Are you an active member or do you volunteer in one or more campus clubs, organizations, service, or department groups?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q51 Do you hold a leadership position in one or more campus clubs, organizations, service, or department groups?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q52 Are you involved in the Undergraduate Research Opportunities Program and/or are you currently working in a lab/research facility conducting research?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q53 Are you involved in an intramural team?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q54 What is stopping you from being involved in an intramural team (e.g., no time, not interested)?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q53='No'

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Q55 What Living Learning Community (LLC) are you involved in?

I am not involved in a LLC.[Code = 0]

Alliance House (Officers Circle 615)[Code = 1]
Bennion Service House(Officers Circle 614)[Code = 2]
College of Engineering Honors Living and Learning Community(MHC 3W)[Code = 3]
College of Engineering Living and Learning Community(Sage Point 814, 4th floor)[Code = 4]
Crocker Science House(Officers Circle 613)[Code = 5]
David Eccles School of Business Honors Community(MHC 2W)[Code = 6]
Emma Eccles Jones Fine Arts House(Officers Circle 607)[Code = 7]
First Security Business House(Officers Circle 609)[Code = 8]
Go Global: Intercultural Living Learning Floor(Sage Point 813,1st floor)[Code = 9]
Green-Sustainability Floor(Sage Point 813,1st floor)[Code = 10]
Honors Early Assurance Cohort(MHC 4N & 5N)[Code = 11]
Honors First-Year Experience(MHC 2N & 3N)[Code = 12]
Honors First-Year Floor(MHC Sage Point 813, 2nd floor)[Code = 13]
Honors Health Care Innovation Think Tank(Officers Circle 606)[Code = 14]
Honors Outdoor Education and Leadership Community(MHC 4N & 5N)[Code = 15]
Honors Science Cohort(MHC 1S)[Code = 16]
Honors Sophomore Year Experience(MHC 4W)[Code = 17]
Honors Thesis Mentoring Community(MHC 5W)[Code = 18]
Honors Upper Division Community(MHC 2S, 3S, 4S, 5S)[Code = 19]
Kennecott House(Officers Circle 611)[Code = 20]
Living and Learning LEAP(Chapel Glen 804)[Code = 21]
O.C. Tanner Humanities House(Officers Circle 612)[Code = 22]
Outdoor Leadership Floor(Sage Point 813,3rd floor)[Code = 23]
Poulson Honors House(Officers Circle 610)[Code = 24]
S.J. Quinney Honors Law House(Officers Circle 608)[Code = 25]
Signature Leadership Floor(Sage Point 813,3rd floor)[Code = 26]
Undergraduate Research Floor(Sage Point 813, 2nd floor)[Code = 27]

Required answers: 1 Allowed answers: 1

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Q56 Has your involvement within a Living Learning Community . . (Check any that apply)
Increased your sense of connection to the University of Utah[Code = 1]
Provided opportunities to engage with faculty[Code = 2]
Supported your academic career[Code = 3]
Made your college experience unique[Code = 4]
Made it easier to find friends at the University of Utah[Code = 5]
I am not involved with the LLC on my floor/in my building.[Code = 6]

Required answers: 0 Allowed answers: 6

Display if NOT Q55='I am not involved in a LLC.'

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Maintenance/Custodial

If something in your room or a public area in the residence hall is in need of attention or repair, you can fill out a maintenance request online by accessing the Housing & Residential Education main webpage at www.housing.utah.edu

and clicking the link, <http://housing.utah.edu/maintenance-request.php>.

Required answers: 0 Allowed answers: 0

Please indicate your level of agreement with the following statements

Q57 The public facilities are kept sufficiently clean by the custodial staff.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q58 When I interact with custodial staff, I encounter courteous and helpful individuals.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q59 Maintenance requests in my room or in the community are completed in a timely manner.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q60 When I interact with maintenance staff, I encounter courteous and helpful individuals.

Strongly agree[Code = 4] [Numeric Value = 4]

Agree[Code = 3] [Numeric Value = 3]

Disagree[Code = 2] [Numeric Value = 2]

Strongly disagree[Code = 1] [Numeric Value = 1]

NA[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

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Housing & Residential Education Office

The Housing & Residential Education office is located on the first floor Benchmark 822 and is available to assist you and answer your questions.

Required answers: 0 Allowed answers: 0

Please rate your level of agreement with the following statements:

Q61 When I utilize the Housing & Residential Education office, I interact with courteous staff members who are knowledgeable about the campus and address my questions and concerns efficiently.

Strongly agree[Code = 4] [Numeric Value = 4]
 Agree[Code = 3] [Numeric Value = 3]
 Disagree[Code = 2] [Numeric Value = 2]
 Strongly disagree[Code = 1] [Numeric Value = 1]
 N/A[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q62 Please rate your level of agreement with the following statement:

I found applying for and reserving housing to be a simple process.

Strongly agree[Code = 4] [Numeric Value = 4]
 Agree[Code = 3] [Numeric Value = 3]
 Disagree[Code = 2] [Numeric Value = 2]
 Strongly disagree[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q63 Please share any comments about applying for and reserving housing:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Display if Q1='Benchmark' OR Q1='Chapel Glen' OR Q1='Gateway Heights' OR Q1='Officers Circle' OR Q1='Sage Point'
 OR Q1='Shoreline Ridge'

Peterson Heritage Center (PHC)

The PHC is the building located in the center of Heritage Commons that oversees mail operations and front desk information. The PHC is open 24 hours a day and can be reached by phone 24 hours a day at 801-587-2000 for any assistance you may need.

Please rate your overall satisfaction with the services provided at the Peterson Heritage Center:

Q64 PHC Front Desk

Very satisfied[Code = 4] [Numeric Value = 4]
 Satisfied[Code = 3] [Numeric Value = 3]
 Dissatisfied[Code = 2] [Numeric Value = 2]
 Very dissatisfied[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q65 PHC Mail Room

Very satisfied[Code = 4] [Numeric Value = 4]
 Satisfied[Code = 3] [Numeric Value = 3]
 Dissatisfied[Code = 2] [Numeric Value = 2]
 Very dissatisfied[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q66 How many times on average each week have you utilized the PHC between the hours of Midnight and 6 a.m.?

0 times on average each week[Code = 1]
 1 - 2 times on average each week[Code = 2]

3 - 4 times on average each week[Code = 3]

5 or more times on average each week[Code = 4]

Required answers: 1 Allowed answers: 1

Q67 Please provide any feedback you have for the Peterson Heritage Center (not related to dining - the dining section is next):

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q68 What services would you like to see added to the PHC?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Display if Q1='Marriott Honors Community'

Marriott Honors Community (MHC) Front Desk

The MHC Front desk oversees mail operations and provides information and assistance. The MHC Front Desk is open 24-hours a day and can be reached at 801-587-8444.

Required answers: 0 Allowed answers: 0

Please rate your level satisfaction with the services provided at the Marriott Honors Community Front Desk.

Q69 MHC Front Desk

Very satisfied[Code = 5] [Numeric Value = 5]

Satisfied[Code = 4] [Numeric Value = 4]

Neutral[Code = 3] [Numeric Value = 3]

Dissatisfied[Code = 2] [Numeric Value = 2]

Very dissatisfied[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q70 MHC Mail Room

Very satisfied[Code = 5] [Numeric Value = 5]

Satisfied[Code = 4] [Numeric Value = 4]

Neutral[Code = 3] [Numeric Value = 3]

Dissatisfied[Code = 2] [Numeric Value = 2]

Very dissatisfied[Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q71 How many times on average each week have you utilized the MHC Front Desk between the hours of Midnight and 6 a.m.?

0 times on average each week[Code = 1]

1 - 2 times on average each week[Code = 2]

3 - 4 times on average each week[Code = 3]

5 or more times on average each week[Code = 4]

Required answers: 1 Allowed answers: 1

Q72 Please provide any feedback you have for the Marriott Honors Community Front Desk:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q73 What services would you like to see added to the PHC?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Q74 Peterson Heritage Center Dining Hall

Do you currently have a meal plan?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q75 Why did you choose to not have a meal plan?

I did not want to pay for a meal plan.[Code = 1]

I wasn't aware I could get a meal plan in an apartment.[Code = 2]

I prefer cooking at home.[Code = 3]

I have a food allergy that limits my diet.[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 1

Display if Q74='No'

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Display if Q74='Yes'

Q76 What was the main factor in selecting the meal plan you currently have for Fall 2013?

The amount of meals[Code = 1]

The flexibility option: flex dollars[Code = 2]

The flexibility option: transfer meals[Code = 3]

The price[Code = 4]

Required answers: 1 Allowed answers: 1

Q77 If given the option to choose, would you pick flex dollars or transfer meals to be included with your meal plan?

Flex dollars (please explain why)[Code = 1] [Textbox]

Transfer meals (please explain why)[Code = 2] [Textbox]

Required answers: 1 Allowed answers: 1

Q78 Are you going to change you meal plan for the Spring 2014 semester?

Yes[Code = 1]

No[Code = 2]

Unsure[Code = 3]

Required answers: 1

Allowed answers: 1

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Q79 What is the main reason for wanting to change your meal plan?

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

Display if Q78='Yes'

Q80 What meal plan do you currently have?

Unlimited Plan, Unlimited [Code = 1]

Plan 19, 19/week [Code = 2]

Plan 15, 15/week [Code = 3]

Plan 12, 12/week [Code = 4]

Plan 10, 10/week [Code = 5]

150 Meals, 150 meals/semester [Code = 6]

Plan 5, 5/week [Code = 7]

Athletic 21 [Code = 8]

Required answers: 1

Allowed answers: 1

Display if Q78='No'

Q81 If you have questions, concerns, or other feedback about the dining hall, are you aware of the texting feedback program, the online feedback form, the PHC Dining Hall's Facebook page, or who to talk to in person about your concerns?

Yes [Code = 1]

No [Code = 2]

Required answers: 1

Allowed answers: 1

Display if Q74='Yes'

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Q82 If you used any of these methods (texting feedback program, the online feedback form, the PHC Dining Hall's Facebook page, talking to someone in person), did you feel like your problem, question, or concern was resolved in a timely manner?

Yes [Code = 1]

No [Code = 2]

N/A [Code = 3]

Required answers: 1

Allowed answers: 1

Display if Q74='Yes'

Q83 When I interact with dining staff, I encounter courteous and helpful individuals.

Strongly agree [Code = 4] [Numeric Value = 4]

Agree [Code = 3] [Numeric Value = 3]

Disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Not applicable [Code = 0] [N/A]

Required answers: 1

Allowed answers: 1

Display if Q74='Yes'

Q84 In what way did you hear about dining hall events? (Check all that apply)

Calendar of events on the main floor of the PHC[Code = 1]

Calendar of events posted in the residence halls[Code = 2]

Dining Services' website (www.dineoncampus.com/utah)[Code = 3]

Emails from Dining Services[Code = 4]

Flyers/posters[Code = 5]

PHC Dining Hall Facebook page[Code = 6]

Table tents in the dining hall[Code = 7]

TV at the bottom of the stairs in the PHC[Code = 8]

Word of mouth[Code = 9]

Other (please specify)[Code = 10] [Textbox]

I do not hear about Dining Services events.[Code = 11]

Required answers: 1 Allowed answers: 11

Display if Q74='Yes'

Q85 Are you currently signed up for Dining Services' e-mail list?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q74='Yes'

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Q86 Why are you not currently signed up for the Dining Services' e-mail list?

Was not aware of it[Code = 1]

Do not wish to receive emails from Dining Services[Code = 2]

Other (please specify)[Code = 3] [Textbox]

Required answers: 1 Allowed answers: 1

Display if Q85='No'

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Q87 Please provide specific feedback for Dining Services regarding programs/activities, to-go meals, transfer meals, flex dollars, dining dollars, hours, staff, food taste, etc.:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q74='Yes'

Q88 Do you have a preference for any of the following food choices? (Check all that apply)

Made-without-gluten options[Code = 1]

Kosher[Code = 2]

Lactose free[Code = 3]

Nut free[Code = 4]

Peanut free[Code = 5]

Vegan[Code = 6]

Vegetarian[Code = 7]

Other (please specify)[Code = 8] [Textbox]

None of the above[Code = 9]

Required answers: 1 Allowed answers: 8

Display if Q74='Yes'

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Q89 Are you aware that there is a meal plan accommodation program which allows you to work with dining staff one-on-one to address your preference?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q88='Made-without-gluten options' OR Q88='Kosher' OR Q88='Lactose free' OR Q88='Nut free' OR Q88='Peanut free' OR Q88='Vegan' OR Q88='Vegetarian' OR Q88='Other (please specify)'

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Display if Q1='Benchmark' OR Q1='Chapel Glen' OR Q1='Gateway Heights' OR Q1='Marriott Honors Community' OR Q1='Officers Circle' OR Q1='Sage Point' OR Q1='Shoreline Ridge'

UTV

Required answers: 0 Allowed answers: 0

Q90 Considering only your most recent TV Programming experience on campus with University Television (UTV), how likely would you be to recommend UTV to a friend, colleague, or associate?

1 (Not at all likely)[Code = 1] [Numeric Value = 1]

2[Code = 2] [Numeric Value = 2]

3[Code = 3] [Numeric Value = 3]

4[Code = 4] [Numeric Value = 4]

5 (Neutral)[Code = 5] [Numeric Value = 5]

6[Code = 6] [Numeric Value = 6]

7[Code = 7] [Numeric Value = 7]

8[Code = 8] [Numeric Value = 8]

9[Code = 9] [Numeric Value = 9]

10 (Extremely likely)[Code = 10] [Numeric Value = 10]

Required answers: 1 Allowed answers: 1

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Display if Q1='Benchmark' OR Q1='Chapel Glen' OR Q1='Gateway Heights' OR Q1='Marriott Honors Community' OR Q1='Officers Circle' OR Q1='Sage Point' OR Q1='Shoreline Ridge'

Q91 What can UTV do in the future to earn a score of 9 or 10?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q90='1 (Not at all likely)' OR Q90='2' OR Q90='3' OR Q90='4' OR Q90='5 (Neutral)' OR Q90='6' OR Q90='7' OR Q90='8'

Q92 What is your primary media source on campus?

Netflix[Code = 1]

Hulu[Code = 2]
Amazon Prime[Code = 3]
Blockbuster on Demand[Code = 4]
iTunes[Code = 5]
VUDU[Code = 6]
Redbox Instant[Code = 7]
Sony Entertainment Network[Code = 8]
Microsoft Xbox 360[Code = 9]
University Television (UTV)[Code = 10]
Other (please specify)[Code = 11] [Textbox]
I don't know[Code = 12]
I don't watch TV[Code = 13]
Required answers: 1 Allowed answers: 1

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Display if Q1='Downtown Commons'

Q93 Television Programing
How satisfied are you with the television programming in Downtown Commons?
Very satisfied[Code = 5] [Numeric Value = 5]
Satisfied[Code = 4] [Numeric Value = 4]
Neutral[Code = 3] [Numeric Value = 3]
Dissatisfied[Code = 2] [Numeric Value = 2]
Very dissatisfied[Code = 1] [Numeric Value = 1]
Not applicable[Code = 0] [N/A]
Required answers: 1 Allowed answers: 1

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Q94 Campus Alert & Security
Housing & Residential Education has the ability to send notices regarding facility and life safety matters that take place. Campus Alert also notifies you of any other issues occurring on campus. Signing up by visiting www.campusalert.utah.edu .
Are you currently signed up for Campus Alert?
Yes[Code = 1]
No[Code = 2]
I don't know[Code = 3]
Required answers: 1 Allowed answers: 1

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Q95 Why are you not currently signed up for Campus Alert? (Check all that apply)
I was unaware of Campus Alert.[Code = 1]
I do not know how to sign up for Campus Alert.[Code = 2]
I keep forgetting to sign up for Campus Alert.[Code = 3]

I decided not to sign up for Campus Alert.[Code = 4]

Other (please explain)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 5

Display if Q94='No'

Q96 Please provide any comments you have regarding Campus Alert:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q97 The University of Utah is developing a plan to identify priority areas where security cameras would be utilized. Please identify your top three areas for the installation of a security camera system. (Check up to 3)

Parking lots[Code = 1]

Peterson Heritage Center Dining Room backpack area[Code = 2]

Residence hall and apartment building entrances[Code = 3]

Residence hall and apartment building public hallways[Code = 4]

Other (textbox)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 3

Q98 Are there any areas within the residential community or on campus where you see a need for an increased level of security (lighting, bush/tree trimming, sidewalks, security cameras, etc.)?

Yes (please share the details of your concern)[Code = 1] [Textbox]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q99 Housing & Residential Education Accounting Staff

Please indicate your level of agreement with the following statement:

When I interact with housing's accounting staff, I interact with courteous staff members who are knowledgeable about my account and address my questions and concerns efficiently.

Strongly agree[Code = 1] [Numeric Value = 4]

Agree[Code = 2] [Numeric Value = 3]

Disagree[Code = 3] [Numeric Value = 2]

Strongly disagree[Code = 4] [Numeric Value = 1]

Not applicable[Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q100 Please indicate your level of agreement with the following statement:

Being able to pay for my housing and/or meal plan on a monthly basis is important to me.

Strongly agree[Code = 1] [Numeric Value = 4]

Agree[Code = 2] [Numeric Value = 3]

Disagree[Code = 3] [Numeric Value = 2]

Strongly disagree[Code = 4] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q101 How do you pay for your housing bill? (Check all that apply)

I pay for all or a portion myself.[Code = 1]

All or a portion is paid for by a parent or someone on your behalf.[Code = 2]

All or a portion is paid by a private scholarship (not associated with University of Utah Financial Aid).[Code = 3]

All or a portion is paid through financial aid grants, loans, and/or scholarships.[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1

Allowed answers: 5

Q102 Do you work:

On Campus[Code = 1]

Off Campus[Code = 2]

I do not have a job[Code = 3]

Required answers: 1

Allowed answers: 1

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We use the following information in order to gauge how we are doing with regards to providing the most inclusive environment for you. No information you provide us will be personally identifiable and you may skip any questions that you do not wish to answer. We are interested in feedback in regards to the on-campus living experience of all our students, therefore multiple questions about your identity are asked.

Required answers: 0

Allowed answers: 0

Q103 What is your age?

17 or younger [Code = 1]

18 - 21[Code = 2]

22 - 25[Code = 3]

26 - 30[Code = 4]

31 - 35[Code = 5]

Over 35[Code = 6]

Required answers: 0

Allowed answers: 1

Q104 What is your academic status?

First-year/Freshman[Code = 1]

Sophomore[Code = 2]

Junior[Code = 3]

Senior[Code = 4]

Graduate[Code = 5]

Professional (Law or Medical or Dentistry)[Code = 6]

Required answers: 0

Allowed answers: 1

Q105 Do any of the following academic descriptions apply to you? (Check all that apply)

Transfer student[Code = 1]

International student[Code = 2]

Returning student[Code = 3]

Non-traditional student[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 0

Allowed answers: 5

Q106 How many years have you lived with HRE in on-campus housing?

This is my first year living in HRE on campus housing.[Code = 1]

This is my second year living in HRE on campus housing.[Code = 2]

This is my third year living in HRE on campus housing.[Code = 3]

This is my fourth year living in HRE on campus housing.[Code = 4]

I have lived in HRE on campus housing five or more years.[Code = 5]

Required answers: 1

Allowed answers: 1

Q107 What room type do you live in?

Double[Code = 1]

Double deluxe[Code = 2]

Single[Code = 3]

Single deluxe[Code = 4]

Triple[Code = 5]

Triple deluxe[Code = 6]

Double room in a 4-person apartment[Code = 7]

Double room in a 8-person apartment[Code = 8]

Single room in a 8-person apartment[Code = 9]

Single room in a 2-person apartment[Code = 10]

Single room in a 3-person apartment[Code = 11]

Single room in a 4-person apartment[Code = 12]

Required answers: 1

Allowed answers: 1

Q108 What is your gender identity?

Male[Code = 1]

Female[Code = 2]

Other[Code = 3]

Prefer not to answer[Code = 0] [N/A]

Required answers: 0

Allowed answers: 1

Q109 What is your ethnicity? (Check all that apply)

African-American/African[Code = 1]

Asian[Code = 2]

Caucasian/White[Code = 3]

Hispanic/Latino(a)[Code = 4]

Native American/Alaska Native[Code = 5]

Pacific Islander[Code = 6]

Multiracial[Code = 7]

Other (please specify)[Code = 8] [Textbox]

Prefer not to answer[Code = 0]

Required answers: 0

Allowed answers: 8

Q110 What is your sexual identity? (Check all that apply)

Heterosexual/straight[Code = 1]

Lesbian [Code = 2]

Gay [Code = 3]

Bisexual [Code = 4]

Other [Code = 5]

Prefer not to answer[Code = 6]

Required answers: 0

Allowed answers: 6

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Q111 If you have a vehicle with you on campus, how often do you use it during the week (Monday-Friday)?

I do not have a vehicle with me on campus.[Code = 1]

Rarely (less than once per week)[Code = 2]

Occasionally (1-2 times per week)[Code = 3]

Often (2-4 times per week)[Code = 4]

Very often (5-7 times per week)[Code = 5]

I use my vehicle 8 times per week or more.[Code = 6]

Required answers: 1

Allowed answers: 1

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Q112 Please let us know how we can better serve you in reaching our mission.

Our Mission: Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

Q113 Would you recommend living on campus to others?

Yes (please explain)[Code = 1] [Textbox]

Yes, with reservations (please explain)[Code = 2] [Textbox]

No (please explain)[Code = 3] [Textbox]

Required answers: 1

Allowed answers: 1

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