

Thank you for taking the time to provide feedback regarding your experience living on campus. Residential Education Staff will use your feedback as we work to better meet the needs of our students. By completing this survey, you will have the opportunity to give input regarding your Resident Advisor, Facilities Staff, Residence Hall Association (RHA), Dining Hall, Housing Office as well as provide your feedback regarding possible additional amenities.

Mission Statement: Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

Required answers: 0 Allowed answers: 0

Q1 In which building do you live?

Benchmark[Code = 1]

Chapel Glen[Code = 2]

Gateway Heights[Code = 3]

Sage Point[Code = 4]

Officers Circle[Code = 5]

Shoreline Ridge[Code = 6]

Downtown Commons[Code = 7]

None of the above[Code = 8]

Required answers: 1 Allowed answers: 1

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Q2 Who is your RA? (If you are not sure, please indicate by floor/building.)

Saba Eslmai (820, 1st floor)[Code = 1]

Rebecca Rasmussen (820, 2nd floor) [Code = 2]

Peter Bergeson (820, 3rd floor)[Code = 3]

Luis (Eduardo) Grajeda (821, 1st floor)[Code = 4]

Natalie Fang (821, 2nd floor)[Code = 5]

Olivia U (821, 3rd floor)[Code = 6]

Hilary Roberg (822, 1st floor)[Code = 7]

Philip Shaw (822, 2nd floor)[Code = 8]

Required answers: 1 Allowed answers: 1

Display if Q1='Benchmark'

Q3 Who is your RA? (If you are not sure, please indicate by floor/building.)

Emily Ah Ching (802, 1st floor)[Code = 1]

Sonny Urbino (802, 2nd floor)[Code = 2]

Sara Ahmandpour (802, 3rd floor)[Code = 3]

Savanah Turk (803, 1st floor)[Code = 4]

Kirsten Merrett (803, 2nd floor)[Code = 5]

Julia Popp (803, 3rd floor)[Code = 6]

Mele Folaumoeloa (804, 1st floor)[Code = 7]

Hans Heath (804, 2nd floor)[Code = 8]

Josh Burningham (804, 3rd floor)[Code = 9]

Required answers: 1 Allowed answers: 1

Display if Q1='Chapel Glen'

Q4 Who is your RA? (If you are not sure, please indicate by floor/building.)

Andrew Webb (806, 1st floor male)[Code = 1]

Brittany Snyder (806, 1st floor female)[Code = 2]

Tyler Da Costa Duraes (806, 2nd floor male)[Code = 3]

Elizabeth Espinosa (806, 2nd floor female)[Code = 4]

Landon Wilkins (807, 1st floor male)[Code = 5]

Caitlin Warren (807, 1st floor female)[Code = 6]

Tony Chen (807, 2nd floor female) (HIDDEN)[Code = 7]

Tony Chen (807, 2nd floor male)[Code = 9]

Taylor Thompson (807, 2nd floor male) (HIDDEN)[Code = 8]

Taylor Thompson (807, 2nd floor female)[Code = 10]

Required answers: 1

Allowed answers: 1

Display if Q1='Gateway Heights'

Q5 Who is your RA? (If you are not sure, please indicate by floor/building.)

Trevor Myrick (810, 1st floor)[Code = 1]

Kortnie Walker (810, 2nd floor)[Code = 2]

Brandon Miller (810, 3rd floor)[Code = 3]

Divya Pawar (811, 2nd floor)[Code = 4]

Dana Knight (811, 3rd floor)[Code = 5]

Doug Chan (811, 4th floor)[Code = 6]

Priscilla Audong (812, 1st floor)[Code = 7]

Erin Gavin (812, 2nd floor)[Code = 8]

Tyler Payne (812, 3rd floor)[Code = 9]

Analeigh Sanderson (813, Green Sustainability 1st floor)[Code = 10]

Hilary Dent (813, Go Global 1st floor)[Code = 11]

Charlotte Conerly(813, Go Global 2nd floor)[Code = 12]

Chris Fanelli (813, Outdoor Leadership 3rd floor) [Code = 13]

Sal Maciel (813, Leadership in Service 3rd floor)[Code = 14]

Luna Koizumi (813, Engineering 4th floor)[Code = 15]

Ananya Roy (814, 1st floor)[Code = 16]

Mitchell Peterson (814, 2nd floor)[Code = 17]

Shiwani Chauhan (814, 3rd floor)[Code = 18]

Required answers: 1

Allowed answers: 1

Display if Q1='Sage Point'

Q6 Who is your RA? (If you are not sure, please indicate by floor/building.)

Katherine Veeder (606)[Code = 1]

Dan Mont-Eton (607)[Code = 2]

Jessica Batty (608)[Code = 3]

Emily Gallegos (609)[Code = 4]

Geneva Thompson (610)[Code = 5]

Wynchester Whetten (611)[Code = 6]

DJ Payton (612)[Code = 7]

Sabah Ul-Hasan (613)[Code = 8]

Rachel Barnes (614)[Code = 9]

Sarah Hammer (615) [Code = 10]

Required answers: 1 Allowed answers: 1

Display if Q1='Officers Circle'

Q7 Who is your RA? (If you are not sure, please indicate by floor/building.)

Melinda Frandsen (825)[Code = 1]

Katie Bergstrom (826)[Code = 2]

Annah Frisch (827)[Code = 3]

David Hamilton (827)[Code = 4]

Stephanie Baker (828)[Code = 5]

Theo De Beritto (828)[Code = 6]

Mohamad Mollaei (829)[Code = 7]

Katie Hobbs (830)[Code = 8]

Wuxin Yang (830)[Code = 9]

Required answers: 1 Allowed answers: 1

Display if Q1='Shoreline Ridge'

Q8 Who is your Community Manager at Downtown Commons?

Alex Despain (Downtown 1)[Code = 1]

Robert Crosbie (Downtown 2)[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q1='Downtown Commons'

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Q9 Free Tutoring is offered in the Peterson Heritage Center. Drop-in tutoring available in math, chemistry, biology, economics, writing, and physics Sunday - Thursday from 7:00 p.m. to 10:00 p.m.

Were you aware of the FREE tutoring offered in the Peterson Heritage Center?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q10 This semester, how many times have you used the FREE tutoring offered in the Peterson Heritage Center?

Never[Code = 1]

1 time[Code = 2]

2 times[Code = 3]

3 times[Code = 4]

4 times[Code = 5]

5 or more times[Code = 6]

Required answers: 1 Allowed answers: 1

Display if Q9='Yes'

Q11 Is there anything that would make you more likely to utilize the FREE tutoring offered in the Peterson Heritage Center?

Yes (please explain)[Code = 1] [Textbox]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Display if Q9='Yes'

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Resident Advisor's Performance

Resident Advisors (RAs) serve on each floor to facilitate a cooperative, considerate group living environments and to promote learning in the floor/house/building community.

Please indicate your level of agreement with the following statements:

Q12 My RA is available to me when the majority of residents are available.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q13 My RA has made an effort to get to know me as an individual.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q14 My RA makes members of underrepresented groups feel comfortable, safe, and included in our community.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q15 There is a positive sense of community on the floor/house/building including through the use of visual decorations and postings.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q16 My RA helps to build community on the floor by planning programs every month.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q17 My RA seeks to understand the interest/needs of all the residents, and plans programs around those needs and interests.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q18 My RA plans activities that are inclusive of various races, ethnic groups, or sexual orientation.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q19 My RA encourages me to get involved on our floor/house/building and on campus.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q20 My RA demonstrates knowledge about and encourages involvement in the Residence Hall association committees (RHA).

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q21 I feel my RA devotes adequate time to the community.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q22 I am satisfied with the current academic environment in my community (general study conditions, resident attitudes, academically-oriented programs).

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q23 The noise level of my community has been conducive to being able to sleep and study at appropriate times.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q24 My RA confronts inappropriate behaviors involving sensitive issues like racism, sexual harassment, and homophobia/heterosexism.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q25 My RA keeps information s/he learns about students private.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q26 I would feel comfortable approaching my RA to discuss a personal concern.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q27 My RA is knowledgeable about campus resources and procedures.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q28 My RA knows and consistently enforces the student code of conduct and resident hall policies.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q29 My RA encourages and supports residents to talk with each other to work out roommate/floor issues.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q30 My RA lives by the policies s/he is asked to uphold.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q31 Maintenance/Custodial

If something in your room or a public area in the residence hall is in need of attention or repair, you can fill out a maintenance request online by accessing the Housing & Residential Education main webpage at www.housing.utah.edu and clicking the link, MAINTENANCE REQUEST and fill in the required fields.

Would you be interested in paying \$20 per month as an optional service to have your suite bathroom or apartment bathroom and/or kitchen cleaned on a weekly basis by HRE custodial staff?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements

Q32 The public facilities are kept sufficiently clean by the custodial staff.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q33 Maintenance requests in my room or in the community are completed in a timely manner.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q34 When I interact with Maintenance staff, I encounter courteous and helpful individuals.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q35 When I interact with Custodial staff, I encounter courteous and helpful individuals.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

NA[Code = 0]

Required answers: 1 Allowed answers: 1

Q36 Please make two comments with regard to what your RA does well:

1.[Code = 1] [Textbox]

2.[Code = 2] [Textbox]

Required answers: 0 Allowed answers: 2

Q37 Please make two suggestions on how your RA can improve his/her job performance:

1.[Code = 1] [Textbox]

2.[Code = 2] [Textbox]

Required answers: 0 Allowed answers: 2

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The Residence Halls Association (RHA) is a student organization composed of all Heritage Commons residents for the purpose of providing a safe, enjoyable and productive environment for all. There are different boards that students can be a part of including: Programming, Social Justice, First Year Student and Sustainability. The RHA Office is located in back of the Peterson Heritage Center at the top of the stairs on the 1st floor. Come in any time for information about how to get involved with RHA.

Phone: (801) 587-0866

Email: rha@housing.utah.edu

Facebook UtahRHA

Required answers: 0 Allowed answers: 0

Q38 In what way did you hear about RHA Events? (Check all that apply)

Word of mouth[Code = 1]

Fliers/posters[Code = 2]

Facebook[Code = 3]

E-mail[Code = 4]

Calendar in the HC across from the stairs to the dining room[Code = 5]

Other (please specify)[Code = 6] [Textbox]

I do not hear about RHA events.[Code = 7]

Required answers: 1

Allowed answers: 7

Q39 RHA hosts numerous events throughout the year (e.g., Target Event, Outdoor Movies, Water balloon Fight, Leadership Conference).

What is the most enticing reason to attend an RHA event?

Food[Code = 1]

Prizes[Code = 2]

Free items (e.g., Clothing, Merchandise)[Code = 3]

Meeting other people[Code = 4]

The appeal of the event itself[Code = 5]

Other (please specify)[Code = 6] [Textbox]

Required answers: 1

Allowed answers: 1

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Q40 What prevents you from attending RHA events? (Check all that apply)

Did not know about the event[Code = 1]

Had no one to attend with[Code = 2]

Was not on campus yet[Code = 3]

Other (please specify)[Code = 4] [Textbox]

Required answers: 1

Allowed answers: 4

Q41 RHA works to give students a voice on campus. As your voice in the residence halls, what issues would you like RHA to focus on?

Dining (food choices, meal plan options)[Code = 1]

Sustainability[Code = 2]

Social Justice Advocacy[Code = 3]

Student mental and physical health issues[Code = 4]

Other (please specify)[Code = 5] [Textbox]

Required answers: 1

Allowed answers: 1

Q42 Late Night Programming:

Would you attend a late night event in the Peterson Heritage Center (PHC) that starts at 10:00 p.m. and ends at 1:00 a.m.?

Yes[Code = 1]

No[Code = 2]

Required answers: 1

Allowed answers: 1

Q43 What types of events would you attend at the PHC on Thursday, Friday or Saturday nights?

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

Please indicate your level of agreement with the following statements:

Through living in the residence halls . . .

Q44 I have been able to meet many people and have developed a social group.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q45 I have learned to live cooperatively with others.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q46 I have accessed campus resources that help me be academically successful.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q47 I feel like I am getting the "college experience" that I anticipated.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Signature Experience

Many residence hall students are involved on campus. Please tell us about your campus involvement.

Q48 Are you an active member or do you volunteer in one or more campus clubs, organizations, service, or department groups?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q49 Do you hold a leadership position in one or more campus clubs, organizations, service, or department groups?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q50 Are you involved in the Undergraduate Research Opportunities Program and/or are you currently working in a lab/research facility conducting research?

Yes[Code = 1]

No[Code = 2]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q51 In what department(s) or program(s) are you involved in research?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q50='Yes'

Q52 How likely would you be to reside in a living/learning community which was themed around undergraduate research?

Very likely[Code = 4]

Moderately likely[Code = 3]

Slightly likely [Code = 2]

Not at all likely[Code = 1]

Required answers: 1 Allowed answers: 1

Display if Q50='Yes'

Q53 Please provide any comments you may have on the possibility of a living/learning community themed around undergraduate research:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q50='Yes'

Q54 Dining Hall

Do you currently have a meal plan?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Please indicate your level of satisfaction with the following aspects of your meal plan:

Q55 Hours of operation

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q56 Food options offered specifically during 'Late Night' hours

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q57 'To Go' food options
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q58 'Transfer Meal' program
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q59 Variety of food
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q60 Taste/quality of food
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q61 Temperature of food
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q62 Availability of healthy options
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Q63 Price of meal plan
Very satisfied[Code = 4]
Satisfied[Code = 3]
Dissatisfied[Code = 2]
Very dissatisfied[Code = 1]
Required answers: 1 Allowed answers: 1

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if Q54='Yes'

Q64 Please provide specific feedback for Dining Services regarding hours, variety, taste, etc.:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q54='Yes'

Q65 Which of the following dietary needs do you have: (Check all that apply)

Gluten free[Code = 1]

Kosher[Code = 2]

Lactose free[Code = 3]

Nut free[Code = 4]

Peanut free[Code = 5]

Vegan[Code = 6]

Vegetarian[Code = 7]

Other (please specify)[Code = 8] [Textbox]

None of the above[Code = 9]

Required answers: 1 Allowed answers: 8

Display if Q54='Yes'

Peterson Heritage Center (PHC)

The PHC is the building located in the center of Heritage Commons that oversees mail operations and front desk information. The PHC is open from 6 a.m. to 12 a.m. daily and can be reached by phone 24 hours a day at 801-587-2000 for any assistance you may need.

Please rate your overall satisfaction with the services provided at the Peterson Heritage Center:

Q66 Information desk

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q67 Mail room

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Q68 Are you aware of the 24 hour assistance phone number to reach staff on call (801-587-2000)?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q69 What would you prefer the hours of the PHC to be?

6:00 a.m. - midnight (remain the same)[Code = 1]

24 Hours/Day[Code = 2]

8:00 a.m. - midnight[Code = 3]

8:00 a.m. - 11:00 p.m.[Code = 4]

Required answers: 1 Allowed answers: 1

Q70 Which of the following would you do if the PHC was open 24 hours a day? (Check all that apply)

Study there between midnight and 6:00 a.m.[Code = 1]

Socialize there between midnight and 6:00 a.m.[Code = 2]

Utilize the desk services (e.g., lock out key, temporary access card) between midnight and 6:00 a.m.[Code = 3]

Required answers: 1 Allowed answers: 3

Q71 Would you purchase food at the Crimson Corner Store between the hours of midnight and 6:00 a.m. if the store/PHC was open?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q72 Please provide feedback for the Peterson Heritage Center:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q73 Central Office

The office of Housing & Residential Education is located on the first floor Benchmark 822 and is available to help you with any and all housing questions.

When you utilize the Housing & Residential Education office, do you interact with courteous staff members who are knowledgeable about the campus and address your questions and concerns efficiently?

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

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Please indicate your level of satisfaction with the following:

Q74 I found applying for and reserving housing to be a simple process.

Very satisfied[Code = 4]

Satisfied[Code = 3]

Dissatisfied[Code = 2]

Very dissatisfied[Code = 1]

Required answers: 1 Allowed answers: 1

Display if Q1='Benchmark' OR Q1='Shoreline Ridge' OR Q1='Downtown Commons'

Q75 Comments on applying for and reserving housing:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Display if Q1='Benchmark' OR Q1='Shoreline Ridge' OR Q1='Downtown Commons'

Q76 How would you prefer to be personally contacted by HRE? (Check all that apply)

Phone call [Code = 1]

E-mail [Code = 2]

Text message [Code = 3]

Letter in the mail [Code = 4]

Required answers: 1 Allowed answers: 4

Q77 How often do you visit the HRE website?

Daily [Code = 1]

Weekly [Code = 2]

Monthly [Code = 3]

Once a semester [Code = 4]

Once a year [Code = 5]

I have never visited the site. [Code = 6]

Required answers: 1 Allowed answers: 1

Q78 Please indicate your level of agreement with the following statement:

HRE has a Facebook page; I would prefer to gain information about housing programs and services on Facebook.

Strongly agree [Code = 4]

Agree [Code = 3]

Disagree [Code = 2]

Strongly disagree [Code = 1]

Required answers: 1 Allowed answers: 1

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UTV

Required answers: 0 Allowed answers: 0

Q79 Do you have a Hi-definition (HD) television in your residence hall room?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

Q80 What type of programming (stations) do you want to watch in Hi-definition (HD)? (Check all that apply)

Sports [Code = 1]

Movies [Code = 2]

Videos [Code = 3]

Other (please specify) [Code = 4] [Textbox]

Required answers: 1 Allowed answers: 4

Q81 UTV provides an over 80 channel line-up that include several different types of programming. Please list any

channels that you would like to see the U provide if possible in the future:

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

Q82 What channels do you watch most frequently?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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Campus Cellular Coverage

Required answers: 0 Allowed answers: 0

Q83 Which of the following cell phone/smartphone device do you use today?

iPhone[Code = 1]

Android [Code = 2]

Blackberry[Code = 3]

HTC [Code = 4]

Palm[Code = 5]

Other (please specify)[Code = 6] [Textbox]

Required answers: 1 Allowed answers: 1

Q84 Which cellular providers do you use? (Check all that apply)

AT&T[Code = 1]

Cricket[Code = 2]

T-Mobile[Code = 3]

Verizon[Code = 4]

Sprint[Code = 5]

Other (please specify)[Code = 6] [Textbox]

Required answers: 1 Allowed answers: 6

Q85 Do you have a data plan?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q86 If you received fair to poor coverage on your current plan, would you switch providers?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q87 Accounting

Please indicate your level of agreement with the following statement:

When I utilize the Accounting Staff, I interact with courteous staff members who are knowledgeable about my account and address my questions and concerns efficiently.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

Q88 How often do you view the e-mail that is sent around the 25th of each month that includes the detail of your housing bill?

Regularly[Code = 1]

Occasionally[Code = 2]

Never[Code = 3]

Required answers: 1 Allowed answers: 1

Q89 Is it beneficial to have the ability to transfer any excess financial aid to HRE to be applied against your housing and meal plan costs?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

Q90 Please indicate your level of agreement with the following statement:

Being able to pay for my housing/meal plan on a monthly basis is important to me.

Strongly agree[Code = 4]

Agree[Code = 3]

Disagree[Code = 2]

Strongly disagree[Code = 1]

Required answers: 1 Allowed answers: 1

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Q91 Safety & Security

Campus Alert - Housing & Residential Education has the ability to send notices regarding facility and life safety matters that take place. Signing up is as easy as www.campusalert.utah.edu.

Are you currently signed up for Campus Alert?

Yes[Code = 1]

No[Code = 2]

Required answers: 1 Allowed answers: 1

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Q92 Why are you not currently signed up for Campus Alert? (Check all that apply)

I was unaware of Campus Alert.[Code = 1]

I do not know how to sign up for Campus Alert.[Code = 2]

I keep forgetting to sign up for Campus Alert.[Code = 3]

I chose not to sign up for Campus Alert.[Code = 4]

Other (please explain)[Code = 5] [Textbox]

Required answers: 1 Allowed answers: 5

Display if Q91='No'

Q93 Please provide specific comments regarding Campus Alert:

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

Q94 University Police Department (UPD)

University Police Department (UPD) provides an after dark escort service to walk you anywhere on campus. Dispatch can be reached around the clock by calling 801-587-COPS (2677)

Comments regarding your safety concerns (if there is a specific location of concern, please comment on the particular area so we can follow up):

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

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We use the following information in order to gauge how we are doing with regards to providing the most inclusive environment for you. No information you provide us will be personally identifiable and you may skip any questions that you do not wish to answer. We are particularly interested in feedback in regards to the on-campus living experience of students of color and members of the LGBTQ community, therefore multiple questions ask about your identity.

Required answers: 0

Allowed answers: 0

Q95 What is your age?

16 or younger[Code = 1]

17[Code = 2]

18[Code = 3]

19[Code = 4]

20[Code = 5]

21[Code = 6]

22[Code = 7]

23[Code = 8]

24[Code = 9]

25[Code = 10]

26[Code = 11]

27[Code = 12]

28[Code = 13]

29[Code = 14]

30[Code = 15]

31[Code = 16]

32[Code = 17]

33[Code = 18]

34[Code = 19]

35[Code = 20]

36[Code = 21]

37[Code = 22]

38[Code = 23]

39[Code = 24]

40[Code = 25]

41[Code = 26]

42[Code = 27]

43[Code = 28]

44[Code = 29]

45[Code = 30]

46[Code = 31]

47[Code = 32]

48[Code = 33]

49[Code = 34]

50 or older[Code = 35]

Required answers: 0

Allowed answers: 1

Q96 What is your academic status? (Check all that apply)

Freshman[Code = 1]

Sophomore[Code = 2]

Junior[Code = 3]

Senior[Code = 4]

Transfer student[Code = 5]

International student[Code = 6]

Returning/non-traditional student[Code = 7]

Other (please specify)[Code = 8] [Textbox]

Required answers: 0

Allowed answers: 8

Q97 What is your gender?

Male[Code = 1]

Female[Code = 2]

Other[Code = 3]

Required answers: 0

Allowed answers: 1

Q98 What is your ethnicity? (Check all that apply)

African-American/African[Code = 1]

Asian[Code = 2]

Caucasian/White[Code = 3]

Hispanic/Latino(a)[Code = 4]

Native American/Alaska Native[Code = 5]

Pacific Islander[Code = 6]

Multiracial[Code = 7]

Other (please specify)[Code = 8] [Textbox]

Required answers: 0

Allowed answers: 8

Q99 How do you identify your sexual orientation? (Check all that apply)

Heterosexual/straight[Code = 1]

Lesbian [Code = 2]

Gay [Code = 3]

Bisexual [Code = 4]

Other [Code = 5]

Prefer not to answer[Code = 6]

Required answers: 0

Allowed answers: 6

Q100 Please let us know how we can better serve you in reaching our mission:

HRE Mission - Housing & Residential Education, a team of dedicated student leaders and staff, serves the University community by encouraging, facilitating, and supporting the learning and development of all residents while creating an inclusive and safe living environment.

[Code = 1] [Textbox]

Required answers: 0

Allowed answers: 1

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