

## **Interpreter Evaluation and Interpreter Peer Survey**

### **Key Findings:**

These instruments were designed to provide a more efficient and confidential survey and were previously completed on paper. We migrated both of these to an electronic format in order to provide a more efficient and confidential survey. The Interpreter Evaluation Survey was sent to each student receiving interpreter services and asked them to rate the quality of service received. The Interpreter Peer Survey was completed by interpreters and asked them to evaluate their co-interpreters.

### **Actions Taken:**

Providing interpreting services is a major function of the Center for Disability Services. Through both assessments, we have been able to better evaluate our services, provide valuable feedback to our interpreters, and look for ways to improve service delivery.