

Outdoor Recreation Program Survey 2010

Description: Please provide access to Mary Bohlig, Rob Jones, Brian Wilkenson, and create a new account for Rebecca Maksym (u0419282@utah.edu). There will be a drawing linked to this survey.

Date Created: 9/22/2010 12:39:30 PM

Date Range: 9/27/2010 12:00:00 AM - 11/15/2010 11:59:00 PM

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We appreciate you taking a few minutes to answer some questions which will help us improve the programs and services we offer. At the end of the survey, you will have the opportunity to be entered into a drawing to win a set of tickets to the Banff Film Festival/Radical Reels. Five sets of tickets will be offered! (Please note: if you choose to enter the drawing, your information will not be linked to your survey responses in any manner).

Required answers: 0 Allowed answers: 0

Q1 How did you first find out about the Outdoor Recreation Program? (Check all that apply)

Campus Recreation services website [Code = 1]

Facebook [Code = 2]

Information table [Code = 3]

Married student housing [Code = 4]

Campus Recreation Services brochure [Code = 5]

University website [Code = 6]

Twitter [Code = 7]

New Student Orientation [Code = 8]

Flyer/poster [Code = 9]

Lawn/sidewalk signs [Code = 10]

Banners [Code = 11]

FYI newsletter [Code = 12]

Word of mouth [Code = 13]

Other (please specify) [Code = 14] [TextBox]

Required answers: 1 Allowed answers: 14

Q2 Which services have you used at Outdoor Recreation Programs? (Check all that apply)

Equipment Rental (Camping, boating, winter, other) [Code = 1]

Cooperative Adventure Trips (Camping/hiking, rafting, sea-kayaking, other) [Code = 2]

Resource Education Center - to plan own trip (Maps, books, etc.) [Code = 3]

Special Events (Banff Film Festival, Radical Reels, Used Equipment Sale) [Code = 4]

Discounted ski passes [Code = 5]

Required answers: 1 Allowed answers: 5

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Q3 Please rate the condition of the equipment rented/used:

Like new [Code = 4]

Better than expected [Code = 3]

Fair [Code = 2]

Should be replaced [Code = 1]

Required answers: 1 Allowed answers: 1

Q2='Equipment Rental (Camping, boating, winter, other)'

Please rate the following based on your Equipment Rental experience:

Q4 The value of the equipment I rented compared to the rental cost

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q5 The level of customer service provided by ORP staff

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q6 The explanation/instruction on proper use of equipment used

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q7 The explanation/instruction on proper care of equipment used

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q8 Equipment reservation made by telephone

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q2='Equipment Rental (Camping, boating, winter, other)'

Q9 How long have you been using the Outdoor Recreation Program?

Less than 1 semester [Code = 1]

1 semester [Code = 2]

1 year [Code = 3]

2 years [Code = 4]

3 years [Code = 5]

4+ years [Code = 6]

Required answers: 1 Allowed answers: 1

Q10 About how many times per year do you use Outdoor Recreation Programs?

1 - 2 [Code = 1]

3 - 5 [Code = 2]

6 - 10 [Code = 3]

11+ [Code = 4]

Required answers: 1 Allowed answers: 1

Please rate the following aspects related to your experience with Outdoor Recreation Programs:

Q11 The ORP website

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q12 Your overall experience with ORP services

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q13 Your overall experience with ORP staff

Excellent [Code = 5]

Good [Code = 4]

Average [Code = 3]

Below average [Code = 2]

Poor [Code = 1]

Required answers: 1 Allowed answers: 1

Q14 Other than the Outdoor Recreation Program, do you use any other Campus Recreation Services Facilities or Programs? (Check all that apply)

Field House [Code = 1]

HPER Complex [Code = 2]

Pool [Code = 3]

Disc Golf Course [Code = 4]

Intramural Sports [Code = 5]

Sports clubs [Code = 6]

Fitness Program/FitPass [Code = 7]

Team Tots Child Care [Code = 8]

Come to Life Rewards [Code = 9]

None of the above [Code = 10]

Required answers: 1 Allowed answers: 9

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How often do you utilize the following programs/services?

Q15 Field House

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='Field House'

Q16 HPER Complex

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='HPER Complex'

Q17 Pool

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='Pool'

Q18 Disc Golf Course

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='Disc Golf Course'

Q19 Fitness Program/FitPassTeam Tots Child Care

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='Fitness Program/FitPass'

Q20 Team Tots Child Care

Daily [Code = 1]

Several times per week [Code = 2]

Once per week [Code = 3]

Once per month [Code = 4]

Occasionally (e.g., 1 - 2 times per semester) [Code = 5]

Rarely (e.g., 1 - 2 times per year) [Code = 6]

Required answers: 1 Allowed answers: 1

Q14='Team Tots Child Care'

Q21 Do you rock climb?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

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Q22 Where do you rock climb? (Check all that apply)

Indoor gym/wall [Code = 1]

Outdoors [Code = 2]

Required answers: 1 Allowed answers: 2

Q21='Yes'

Q23 How do you currently receive information about the Outdoor Recreation Program? (Check all that apply)

E-mail [Code = 1]

Facebook [Code = 2]

Newsletter [Code = 3]

Twitter [Code = 4]

Word of mouth [Code = 5]

Other (please specify) [Code = 6] [TextBox]

Required answers: 1 Allowed answers: 6

Q24 What is your most preferred method of communication from the Outdoor Recreation program?

E-mail [Code = 1]

Facebook [Code = 2]

Newsletter [Code = 3]

Twitter [Code = 4]

Word of mouth [Code = 5]

Other (please specify) [Code = 6] [TextBox]

Required answers: 1 Allowed answers: 1

Q25 What types of information/updates would you like to receive from the Outdoor Recreation Program? (Check all that apply)

Equipment sales [Code = 1]

Discounted ski passes [Code = 2]

One-day trips [Code = 3]

Extended trips [Code = 4]

Other (please specify) [Code = 5] [TextBox]

Required answers: 1 Allowed answers: 5

Q26 What is your current University of Utah affiliation? (Check all that apply)

U of U student [Code = 1]

University faculty or staff [Code = 2]

University alumni [Code = 3]

Family member/partner of student, faculty, or staff [Code = 4]

General public (no affiliation) [Code = 5]

Required answers: 1 Allowed answers: 5

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Q27 In which college is your major? (Check all that apply)

Architecture & Planning, College of [Code = 1]

Business, David Eccles School of [Code = 2]

Continuing Education [Code = 3]

Education, College of [Code = 4]

Engineering, College of [Code = 5]

Fine Arts, College of [Code = 6]

Graduate School [Code = 7]

Health, College of [Code = 8]

Honors College [Code = 9]

Humanities, College of [Code = 10]

Law, College of [Code = 11]

Medicine, School of [Code = 12]

Mines & Earth Sciences, College of [Code = 13]

Nursing, College of [Code = 14]

Pharmacy, College of [Code = 15]

Science, College of [Code = 16]

Social & Behavioral Science, College of [Code = 17]

Social Work, College of [Code = 18]

Undergraduate Studies, Office of [Code = 19]

Other (please specify) [Code = 20] [TextBox]

Required answers: 1 Allowed answers: 20

Q26='U of U student'

Q28 Please list your major:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q26='U of U student'

Q29 What is your year in school?

Freshman [Code = 1]

Sophomore [Code = 2]

Junior [Code = 3]

Senior [Code = 4]

Second undergraduate degree [Code = 5]

Graduate or professional student [Code = 6]

Required answers: 1 Allowed answers: 1

Q26='U of U student'

Q30 As a student, are you:

Full time [Code = 1]

Less than full time [Code = 2]

Required answers: 1 Allowed answers: 1

Q26='U of U student'

Q31 Please indicate where you live:

Benchmark [Code = 1]

Sage Point [Code = 2]

West Village [Code = 3]

Medical Towers [Code = 4]

Chapel Glen [Code = 5]

Greek Housing [Code = 6]

East Village [Code = 7]

Off campus [Code = 8]

Required answers: 1 Allowed answers: 1

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Q32 What is your current zip code?

84006 - Copperton [Code = 1]

84020 - Draper [Code = 2]

84044 - Magna [Code = 3]

84047 - Midvale [Code = 4]

84065 - Riverton [Code = 5]

84070 - Sandy [Code = 6]

84084 - West Jordan [Code = 7]

84088 - West Jordan [Code = 8]

84092 - Sandy [Code = 9]

84093 - Sandy [Code = 10]

84094 - Sandy [Code = 11]

84095 - South Jordan [Code = 12]

84101 - Salt Lake City [Code = 13]

84102 - Salt Lake City [Code = 14]

84103 - Salt Lake City [Code = 15]

84104 - Salt Lake City [Code = 16]

84105 - Salt Lake City [Code = 17]

84106 - Salt Lake City [Code = 18]

84107 - Murray [Code = 19]

84108 - Salt Lake City [Code = 20]

84109 - Salt Lake City [Code = 21]

84115 - South Salt Lake [Code = 22]

84116 - Salt Lake City [Code = 23]

84117 - Holladay [Code = 24]

84118 - Taylorsville/Kearns [Code = 25]

84119 - West Valley City [Code = 26]

84120 - West Valley City [Code = 27]

84121 - Cottonwood [Code = 28]

84123 - Taylorsville/Kearns [Code = 29]

84124 - Holladay [Code = 30]

84128 - West Valley [Code = 31]

Other (please specify) [Code = 32] [TextBox]

Required answers: 1 Allowed answers: 1

Q31='Off campus '

Q33 What is your highest level of education?

None/Did not attend formal schooling [Code = 1]

Elementary school only [Code = 2]

Some high school [Code = 3]

Graduated high school [Code = 4]

Some college/technical school [Code = 5]

Graduated from college [Code = 6]

Graduate school/professional degree [Code = 7]

Required answers: 1 Allowed answers: 1

Q34 What is your age?

17 or younger [Code = 1]

18 - 24 [Code = 2]

25 - 34 [Code = 3]

35 - 44 [Code = 4]

45 - 54 [Code = 5]

55 or older [Code = 6]

Required answers: 1 Allowed answers: 1

Q35 What is your gender?

Male [Code = 1]

Female [Code = 2]

Transgender [Code = 3]

Other [Code = 4]

Required answers: 1 Allowed answers: 1

Q36 With what ethnicities/racial identities do you identify? (Check all that apply)

African/African American/Black [Code = 1]

Asian/Asian American [Code = 2]

Caucasian/White [Code = 3]

Hispanic/Latino(a) [Code = 4]

Native American/American Indian/Alaska Native [Code = 5]

Pacific Islander [Code = 6]

Multiracial [Code = 7]

Other (please specify) [Code = 8] [TextBox]

Required answers: 1 Allowed answers: 8

Q37 Are you considered to be an international student by the University of Utah?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

Q26='U of U student'

Q38 Are you aware that the Outdoor Recreation Program offers day trips?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

Q26='U of U student'

Q39 In which day trips would you be interested in participating? (Check all that apply)

Hiking [Code = 1]

Climbing [Code = 2]

Cross-country skiing [Code = 3]

Snow-showing [Code = 4]

River trips [Code = 5]

Other (please specify) [Code = 6] [TextBox]

None - this is not of interest to me [Code = 7]

Required answers: 1 Allowed answers: 6

Q26='U of U student'

Q40 Please provide any additional feedback regarding your experience that may help us improve the services at ORP:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

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