

Guest House Satisfaction Survey

Description: Paper & pencil satisfaction/feedback survey. Please allow access to: Kari Ellingson, Stacy Ackerlind, Jim Asbrand, Meredith Larrabee, Justin Brooksby.

Date Created: 11/3/2008 3:52:37 PM

Date Range: 11/17/2008 12:00:00 AM - 11/17/2013 11:59:00 PM

Page - 1

Q1 Please provide the following information:

Name: [Code = 1] [TextBox]

Check Out Date: [Code = 2] [TextBox]

Room #: [Code = 3] [TextBox]

Required answers: 0 Allowed answers: 3

Please rate the following aspects of Reservations:

Q2 Courtesy

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q3 Efficiency

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q4 Knowledge

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Please rate the following aspects of the Front Desk:

Q5 Courtesy

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q6 Efficiency

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q7 Knowledge

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q8 Check in

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q9 Check out

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Please rate the following aspects of the Accommodations:

Q10 Comfort

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q11 Cleanliness

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q12 Maintenance

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q13 Safety

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Please rate the following aspects of the Continental Breakfast:

Q14 Appearance

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q15 Food Quality

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q16 Selection

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Please rate the following aspects of Other Services:

Q17 Exercise Room

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q18 Convenience Store

Excellent [Code = 4]

Very Good [Code = 3]

Satisfactory [Code = 2]

Unsatisfactory [Code = 1]

Required answers: 0 Allowed answers: 1

Q19 If in Salt Lake will you stay with us again?

Yes [Code = 1]

No [Code = 2]

N/A [Code = 3]

Required answers: 0 Allowed answers: 1

Q20 How did you hear about us?

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q21 If any of our staff members deserve special mention please let us know:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q22 Please specify any maintenance problems:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Q23 Additional Comments:

[Code = 1] [TextBox]

Required answers: 0 Allowed answers: 1

Next Page: Sequential