Volunteer Retention Study 2011

Description: Please provide access to Drew Thompson (DThompson@sa.utah.edu), Nancy Basinger and Linda Dunn.
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The purpose of this survey is to follow-up with individuals who have completed a Volunteer Interest Form at the Bennion Center in order to improve our services. The information you provide is confidential and no identifying information will be linked with your responses.

Required answers: 0   Allowed answers: 0

Q1 In how many volunteer programs did you indicate interest?

1 *[Code = 1]*

2 - 3 *[Code = 2]*

4 - 6 *[Code = 3]*

7 - 10 *[Code = 4]*

More than 10 *[Code = 5]*

Required answers: 1   Allowed answers: 1

Q2 Were you contacted by someone at the Bennion Center after submitting the form?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

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Q2='Yes'

Q3 How many people contacted you?

1 *[Code = 1]*

2 - 3 *[Code = 2]*

4 - 6 *[Code = 3]*

7 - 10 *[Code = 4]*

More than 10 *[Code = 5]*

Required answers: 1   Allowed answers: 1

Q4 How long did it take for someone to respond after you submitted a Volunteer Interest Form?

1 day *[Code = 1]*

2 - 3 days *[Code = 2]*

4 - 6 days *[Code = 3]*

1 week or more *[Code = 4]*

2 weeks or more *[Code = 5]*

Other (please specify) *[Code = 6] [TextBox]*

Required answers: 1   Allowed answers: 1

Q5 How were you contacted?

E-mail *[Code = 1]*

Phone call *[Code = 2]*

Other (please specify) *[Code = 3] [TextBox]*

Required answers: 1   Allowed answers: 1

Q6 How would you prefer to be contacted?

E-mail *[Code = 1]*

Phone call *[Code = 2]*

Other (please specify) *[Code = 3] [TextBox]*

Required answers: 1   Allowed answers: 1

Q7 Did you respond to the initial contact?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

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Q8 What prevented you from responding?

Lost interest *[Code = 1]*

Scheduling conflict *[Code = 2]*

Forgot about it *[Code = 3]*

Too many other commitments *[Code = 4]*

Other (please specify) *[Code = 5] [TextBox]*

Required answers: 1   Allowed answers: 1

Q7='No'

Q9 Have you met the student leader(s) overseeing the project(s) you indicated interest in?

Yes *[Code = 1]*

No (please explain) *[Code = 2] [TextBox]*

Required answers: 1   Allowed answers: 1

Q2='Yes'

Q10 Are you currently volunteering through the Bennion Center?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

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Q11 What made you choose to volunteer with us? (Check all that apply)

Enjoyed the work *[Code = 1]*

Connected with other volunteers *[Code = 2]*

Something fun to do with friends *[Code = 3]*

Wanted to pay it forward (because others have helped you in the past) *[Code = 4]*

Class requirement *[Code = 5]*

Resume building *[Code = 6]*

Other (please specify) *[Code = 7] [TextBox]*

Required answers: 1   Allowed answers: 7

Q10='Yes'

Q12 In what capacity are you volunteering? (Check all that apply)

Through monthly service projects *[Code = 1]*

With one of the programs you indicated interest in on the Volunteer Interest Form that you completed *[Code = 2]*

In a program that you did not originally indicate interest in on the Volunteer Interest Form *[Code = 3]*

Other (please specify) *[Code = 4] [TextBox]*

Required answers: 1   Allowed answers: 4

Q10='Yes'

Q13 Which of the following would you identify as barriers to volunteering at the Bennion Center? (Check all that apply)

Lack of follow up on our part *[Code = 1]*

Lack of follow up on your part *[Code = 2]*

Schedule conflict *[Code = 3]*

Other (please specify) *[Code = 4] [TextBox]*

Required answers: 1   Allowed answers: 4

Q10='No'

Q14 What prevented you from volunteering with us? (Check all that apply)

Lost interest *[Code = 1]*

Scheduling conflict *[Code = 2]*

Forgot about it *[Code = 3]*

Too many other commitments *[Code = 4]*

Other (please specify) *[Code = 5] [TextBox]*

Required answers: 1   Allowed answers: 5

Q10='No'

Q15 Which best describe you? (Check all that apply)

Student *[Code = 1]*

Staff *[Code = 2]*

Faculty *[Code = 3]*

Other (please specify) *[Code = 4] [TextBox]*

Required answers: 1   Allowed answers: 4

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Q16 What is your class year?

Freshman *[Code = 1]*

Sophomore *[Code = 2]*

Junior *[Code = 3]*

Senior *[Code = 4]*

Graduate *[Code = 5]*

Required answers: 1   Allowed answers: 1

Q15='Student'

Q17 Where do you live?

On campus *[Code = 1]*

Off campus *[Code = 2]*

Required answers: 1   Allowed answers: 1

Q15='Student'

Q18 What is your gender?

Female *[Code = 1]*

Male *[Code = 2]*

Other *[Code = 3]*

Required answers: 1   Allowed answers: 1

Q19 What is your race/ethnicity?

African/African American/Black *[Code = 1]*

American Indian/Native American *[Code = 2]*

Asian/Asian American *[Code = 3]*

Latina(o)/Hispanic American *[Code = 4]*

Pacific Islander *[Code = 5]*

White/European American *[Code = 6]*

Multiracial/ethnic *[Code = 7]*

Other (please specify) *[Code = 8] [TextBox]*

Required answers: 1   Allowed answers: 1

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