

Volunteer Retention Survey

Who was asked to complete survey:

Students who completed the online form expressing interest in volunteering with the Bennion Center

Response Rate: 26.8% (71 of 265)

Administration Type: StudentVoice e-mail

Summary of Key Findings:

- Most people (52%) indicated interest in 2-3 volunteer programs.
- 90% were contacted by someone after submitting the form, usually in 2-3 days, though 6% said longer than a week.
- When asked “What made you choose to volunteer with us?”
 - 84% enjoyed the work
 - 62% resume building
 - 44% connect with other volunteers
 - 35% wanted to pay it forward
 - 33% something fun to do with friends
- Most students volunteer with programs off the VIFs
- The main reasons students don’t volunteer is “scheduling conflicts”, followed by “too many commitments”

Actions Taken:

- This survey provided baseline information on students who completed the Volunteer Interest Form, which will be compared with results in the future as changes are made.
- Results were presented to Bennion Center staff and implications discussed.
- Plan to follow up with new board in summer.