Part 2 - Secret Shopper Survey
Description:
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Page - Part Two: Bennion Center Secret Shopper Survey

Q1 Please enter your unique four-digit identification number using the month and date of your birth. For example, if your birthday is August 9, you would enter 0809.

[Code = 1] [TextBox - Numeric]

Required answers: 1   Allowed answers: 1

Q2 Date of your visit to the Bennion Center (xx/xx/xxxx):

[Code = 1] [TextBox]

Required answers: 1   Allowed answers: 1

Q3 Approximate time of your visit to the Bennion Center (e.g., 3 p.m.):

[Code = 1] [TextBox]

Required answers: 1   Allowed answers: 1

Q4 Which describes your experience when you first entered the Bennion Center?

Someone greeted me immediately *[Code = 1]*

I had to get someone's attention *[Code = 2]*

I had a hard time getting someone's attention but was helped *[Code = 3]*

Staff/students were preoccupied with other concerns *[Code = 4]*

Other (please specify) *[Code = 5] [TextBox]*

Required answers: 1   Allowed answers: 1

Please indicate your level with agreement with each of the following statements:At the Bennion Center . . .

Q5 Staff members were welcoming to me.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q6 Students were welcoming to me.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q7 Staff members listened to my needs and interests.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q8 Students listened to my needs and interests.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q9 I was able to identify with the staff.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q10 I was able to identify with the students.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q11 The environment was welcoming to me.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q12 Materials and displays represented topics in which I have an interest.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q13 The projects offered were interesting and relevant to me.

Strongly agree *[Code = 5]*

Moderately agree *[Code = 4]*

Neither agree nor disagree *[Code = 3]*

Moderately disagree *[Code = 2]*

Strongly disagree *[Code = 1]*

Required answers: 1   Allowed answers: 1

Q14 Please provide any comments you have for your answers to the questions above:

[Code = 1] [TextBox]

Required answers: 0   Allowed answers: 1

Next Page: Sequential

Page - Volunteer Interest Form

Q15 Did you complete a Volunteer Interest Form?

Yes *[Code = 1]*

No *[Code = 2]*

Required answers: 1   Allowed answers: 1

Next Page: Sequential

Page - 3

Q16 How did you complete the Volunteer Interest Form?

Web, at the Bennion Center *[Code = 1]*

Web, given a link and completed it on my own *[Code = 2]*

Paper form *[Code = 3]*

Required answers: 1   Allowed answers: 1

Q15='Yes'

Q17 In which of the following Encouraging Global Citizenship programs did you show interest? (Check all that apply)

Costa Rica Service Program *[Code = 1]*

English Skills Learning Center *[Code = 2]*

ESL - Guadalupe School *[Code = 3]*

International Rescue Committee *[Code = 4]*

Latinas Adelante *[Code = 5]*

Medical Interpretation at Hospitals *[Code = 6]*

None of the above *[Code = 7]*

Required answers: 1   Allowed answers: 6

Q18 In which of the following Embracing Abilities programs did you show interest? (Check all that apply)

Best Buddies *[Code = 1]*

Camp Kostopulos *[Code = 2]*

Special Olympics Games Organizing Committee *[Code = 3]*

Special Olympics Team *[Code = 4]*

None of the above *[Code = 5]*

Required answers: 1   Allowed answers: 4

Q19 In which of the following Exploring Ecology and the Environment programs did you show interest? (Check all that apply)

Bend-in-the River Greenspace *[Code = 1]*

Campus Recycling *[Code = 2]*

Environmental Action Team *[Code = 3]*

Mountain View Social Justice Gardens *[Code = 4]*

Teaching Ecology in the Garden *[Code = 5]*

U of U Bicycle Collective *[Code = 6]*

None of the above *[Code = 7]*

Required answers: 1   Allowed answers: 6

Q20 In which of the following Promoting Health and Wellness programs did you show interest? (Check all that apply)

B.A.T. Kids *[Code = 1]*

Hospice Care *[Code = 2]*

Kids Crew *[Code = 3]*

Knitting for Newbies *[Code = 4]*

Music Volunteering thru Utah Healing Arts Program *[Code = 5]*

Ronald McDonald House Bilingual Volunteers *[Code = 6]*

UNICEF Red *[Code = 7]*

Utah State Veterans Nursing Home *[Code = 8]*

None of the above *[Code = 9]*

Required answers: 1   Allowed answers: 8

Q21 In which of the following Fostering Social Justice programs did you show interest? (Check all that apply)

Family Support Center *[Code = 1]*

High Road for Human Rights *[Code = 2]*

Road Home Book Club *[Code = 3]*

Road Home Playroom *[Code = 4]*

Salt Lake Peer Court *[Code = 5]*

None of the above *[Code = 6]*

Required answers: 1   Allowed answers: 5

Q22 In which of the following Jumping Into Service programs did you show interest? (Check all that apply)

Alternative Spring Break *[Code = 1]*

Freshman Service Corps *[Code = 2]*

Service-Learning Scholars *[Code = 3]*

University Service Corps *[Code = 4]*

None of the above *[Code = 5]*

Required answers: 1   Allowed answers: 4

Q23 In which of the following Educating and Empowering Others programs did you show interest? (Check all that apply)

ACT Prep *[Code = 1]*

America Reads *[Code = 2]*

Arts for Youth *[Code = 3]*

Children's Mentoring *[Code = 4]*

Dixon Girls Leadership Forums *[Code = 5]*

Edison Elementary SOARE *[Code = 6]*

Franklin Elementary *[Code = 7]*

Girl Scouts Program *[Code = 8]*

Literacy Action Center *[Code = 9]*

Mountain View Elementary *[Code = 10]*

Project Youth *[Code = 11]*

Reach Out and Read *[Code = 12]*

Running Forward *[Code = 13]*

Sorenson Center *[Code = 14]*

US Dream Academy *[Code = 15]*

None of the above *[Code = 16]*

Required answers: 1   Allowed answers: 15